SAIA INC
Form 10-K
March 02, 2012
Table of Contents

UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

Form 10-K

(Mark One)

x **ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

FOR THE FISCAL YEAR ENDED DECEMBER 31, 2011

OR

¨ **TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

Commission file number: 0-49983

Saia, Inc.

(Exact name of registrant as specified in its charter)

Delaware	**48-1229851**
(State of Incorporation)	*(I.R.S. Employer Identification No.)*
11465 Johns Creek Parkway, Suite 400	**30097**
Johns Creek, Georgia	*(Zip Code)*
(Address of Principal Executive Offices)	

(770) 232-5067

(Registrant s telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

Title of each class	Names of each exchange on which registered
Common Stock, par value $.001 per share	The Nasdaq Global Select Market

Securities registered pursuant to Section 12(g) of the Act:

None

Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes ¨ No x

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or Section 15(d) of the Exchange Act. Yes ¨ No x

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No ¨

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate website, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes x No ¨

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K (§229.405 of this chapter) is not contained herein, and will not be contained, to the best of the registrant s knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K. ¨

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer ¨ Accelerated filer x Non-accelerated filer ¨ Smaller reporting company ¨

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes ¨ No x

As of June 30, 2011, the aggregate market value of the registrant s common stock held by non-affiliates of the registrant was $265,823,409 based on the last reported sales price of the common stock as reported on the National Association of Securities Dealers Automated Quotation System National Market System. The number of shares of Common Stock outstanding as of March 2, 2012 was 15,993,881.

Documents Incorporated by Reference

Portions of the definitive Proxy Statement to be filed within 120 days of December 31, 2011, pursuant to Regulation 14A under the Securities Exchange Act of 1934 for the Annual Meeting of Shareholders to be held April 26, 2012 have been incorporated by reference into Part III of this Form 10-K.

Table of Contents

SAIA, INC. AND SUBSIDIARY

INDEX

		Page
	PART I.	
Item 1.	Business	3
	Additional Information	8
	Executive Officers	9
Item 1A.	Risk Factors	9
Item 1B.	Unresolved Staff Comments	15
Item 2.	Properties	15
Item 3.	Legal Proceedings	16
Item 4.	Mine Safety Disclosures	16
	PART II.	
Item 5.	Market for Registrant s Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities	17
Item 6.	Selected Financial Data	19
Item 7.	Management s Discussion and Analysis of Financial Condition and Results of Operations	20
Item 7A.	Quantitative and Qualitative Disclosures About Market Risk	30
Item 8.	Financial Statements and Supplementary Data	32
Item 9.	Changes in and Disagreements with Accountants on Accounting and Financial Disclosure	54
Item 9A.	Controls and Procedures	54
Item 9B.	Other Information	55
	PART III.	
Item 10.	Directors, Executive Officers and Corporate Governance	55
Item 11.	Executive Compensation	55
Item 12.	Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters	55
Item 13.	Certain Relationships and Related Transactions, and Director Independence	56
Item 14.	Principal Accounting Fees and Services	56
	PART IV.	
Item 15.	Exhibits, Financial Statement Schedules	56
	EXHIBITS	
Exhibit Index		E-1

Table of Contents

PART I.

Item 1. ***Business***

Overview

Saia, Inc. and its wholly-owned regional transportation subsidiary, Saia Motor Freight Line, LLC (together, the Company or Saia), is a leading asset-based trucking company that provides regional and interregional less-than-truckload (LTL) services and selected longer haul LTL, along with guaranteed, expedited and limited truckload (TL) service solutions to a broad base of customers and industries across the United States including the retail, chemical and manufacturing industries.

We were organized in 2000 as a wholly-owned subsidiary of Yellow Corporation, now known as YRC Worldwide (Yellow). We became an independent public company on September 30, 2002 as a result of a 100 percent tax-free distribution of shares to Yellow shareholders. Yellow no longer owns any shares of our capital stock.

We are a single segment company with one operating subsidiary, Saia Motor Freight Line, LLC (Saia Motor Freight). We serve a wide variety of customers by offering regional and interregional LTL, guaranteed and expedited services. None of our approximately 7,900 employees is represented by a union. In 2011, Saia generated revenue of $1.0 billion and operating income of $28.1 million from continuing operations. In 2010, Saia generated revenue of $902.7 million and operating income of $12.1 million from continuing operations.

Saia Motor Freight

Founded in 1924, Saia Motor Freight is a leading multi-regional LTL carrier that serves 34 states in the South, Southwest, Midwest, Pacific Northwest and West. Saia Motor Freight specializes in offering its customers a range of regional and interregional LTL services including time-definite and expedited options. Saia Motor Freight primarily provides its customers with solutions for shipments between 100 and 10,000 pounds, but also provides selected guaranteed, expedited and truckload service.

Saia Motor Freight has invested substantially in technology, training and business processes to enhance its ability to monitor and manage customer service, operations and profitability. These data capabilities enable Saia Motor Freight to provide its trademarked Customer Service Indicators® (CSI) program, allowing customers to monitor service performance on a wide array of metrics most important to them. Customers can access the information via the Internet (www.saia.com) to help manage their shipments. The CSIs measure the following: on-time pickup; on-time delivery; claim-free shipments; claims settled within 30 days; exception free delivery; and invoicing accuracy. The CSIs provide both Saia Motor Freight and the customer with a report card of overall service levels.

As of December 31, 2011, Saia Motor Freight operated a network comprised of 152 service facilities. In 2011, the average Saia Motor Freight shipment weighed approximately 1,335 pounds and traveled an average distance of approximately 727 miles. In March 2001, Saia Motor Freight completed its integration of WestEx and Action Express affiliates into its operations and expanded its geographic reach to 21 states. On February 16, 2004, Saia Motor Freight acquired Clark Bros. Transfer, Inc. (Clark Bros.), a Midwestern LTL carrier serving 11 states with approximately 600 employees. The operations of Clark Bros. were integrated into Saia Motor Freight in May 2004 bringing the benefits of Saia Motor Freight transportation service to major Midwestern markets including Chicago, Minneapolis, St. Louis and Kansas City. On November 18, 2006, Saia Motor Freight acquired The Connection Company (the Connection), an LTL carrier serving four states (Indiana, Kentucky, Michigan, and Ohio) with approximately 700 employees. The operations of the Connection were integrated into Saia Motor Freight in February 2007. On February 1, 2007, Saia Motor Freight acquired Madison Freight Systems, Inc. (Madison Freight), an LTL carrier serving all of Wisconsin and parts of Illinois and Minnesota with approximately 200 employees. The operations of Madison Freight were integrated into the Saia Motor Freight network in March 2007.

Table of Contents

On June 30, 2006, the Company completed the sale of the outstanding stock of Jevic Transportation, Inc. (Jevic), a hybrid less-than-truckload (LTL) and truckload (TL) carrier business, to a private investment firm. The transaction included net cash proceeds of $41.3 million and $12.5 million in income tax benefits from structuring the transaction as an asset sale for tax purposes. Jevic has been reflected as a discontinued operation in the Company s consolidated financial statements for all periods presented.

Industry

The trucking industry consists of three segments including private fleets and two for-hire carrier groups. The private carrier segment consists of fleets owned and operated by shippers who move their own goods. The two for-hire carrier groups, TL and LTL, are based on the typical shipment sizes handled by transportation service companies. Truckload, or TL, refers to providers generally transporting shipments greater than 10,000 pounds and less than truckload, or LTL, refers to providers generally transporting shipments less than 10,000 pounds. Saia is primarily an LTL carrier.

LTL transportation providers consolidate numerous orders, generally ranging from 100 to 10,000 pounds, from businesses in different locations. Orders are consolidated from individual locations at carrier operated service facilities within a certain radius and then transported from the service facilities to the ultimate destination. As a result, LTL carriers require expansive networks of pickup and delivery operations around local service facilities and shipments are moved between origin and destination often through an intermediate distribution or breakbulk facility. Depending on the distance shipped, the LTL segment historically was classified into three subgroups:

Regional Average distance is typically less than 1,200 miles with a focus on one- and two-day markets. Regional transportation companies can move shipments directly to their respective destination center which increases service reliability and avoids costs associated with intermediate handling.

Interregional Average distance is usually between 1,200 and 1,500 miles with a focus on serving two- and three-day markets.

National Average distance is typically in excess of 1,500 miles with a focus on service in three- to five-day markets. National providers rely on intermediate shipment handling through hub and spoke networks, which require numerous satellite service facilities, multiple distribution facilities and a relay network. To gain service and cost advantages, they occasionally ship directly between service facilities reducing intermediate handling or utilize the rail system.

Over the last several years, there has been a blurring of the above subgroups as individual companies are increasingly attempting to serve multiple markets. For example, a number of companies are focusing on serving one- and two-day lanes, as well as serving three and more day markets between adjacent regions. Saia operates as a traditional LTL carrier with a primary focus on regional and interregional LTL lanes.

The TL segment is the largest portion of the for-hire truck transportation market. TL carriers primarily transport large shipments from origin to destination with no intermediate handling. Although a full truckload can weigh over 40,000 pounds, it is common for carriers to haul two or three shipments exceeding 10,000 pounds each at one time making multiple delivery stops.

Because TL carriers do not require an expansive network to provide point-to-point service, the overall cost structure of TL participants is typically lower and more variable relative to LTL service providers. The TL segment is comprised of several major carriers and numerous small entrepreneurial players. At the most basic level, a TL company can be started with capital for rolling stock (a tractor and a trailer), insurance, a driver and little else. As size becomes a factor, capital is needed for technology infrastructure and some limited facilities. Saia Motor Freight participates in the TL market as a means to fill empty miles in lanes that are not at capacity.

Capital requirements are significantly different in the traditional LTL segment versus the TL segment. In the LTL sector, substantial amounts of capital are required for a network of service facilities, shipment handling

Table of Contents

equipment and revenue equipment (both for city pick-up, delivery and linehaul). In addition, investment in effective technology has become increasingly important in the LTL segment largely due to the number of transactions and number of customers served on a daily basis. Saia Motor Freight picks up approximately 26,000 shipments per day, each of which has a shipper and consignee, and occasionally a third party, all of who need access to information in a timely manner. More importantly, technology plays a key role in improving customer service, operations efficiency and compliance, safety and yield management. Due to the significant infrastructure spending required, the cost structure is relatively prohibitive to new startup or small entrepreneurial operations. As a result, the LTL segment is more concentrated than the TL segment with the largest players in the national and regional markets. Midsize niche carriers serve the regional market.

Business Strategy

Saia has grown over the last decade through a combination of organic growth and the integration or tuck-in of smaller trucking companies. In 2001, Saia integrated WestEx and Action Express. WestEx operated in California and the Southwest and Action Express operated in the Pacific Northwest and Rocky Mountain states. In 2004, Saia acquired and integrated Clark Bros., a Midwestern LTL carrier serving 11 states. Saia integrated this company which had contiguous regional coverage with minimal overlap. In late 2006, Saia acquired the Connection which operated in Indiana, Kentucky, Michigan and Ohio which was contiguous and had no overlap. Saia integrated the operations of the Connection during February 2007. Saia acquired Madison Freight Systems in February 2007 and integrated their operations in March 2007. Madison Freight operated in all of Wisconsin with limited coverage in, Illinois and Minnesota.

Key elements of our business strategy include:

Continue to focus on operating safely.

Our most valuable resource is our employees. It is a corporate priority to continually emphasize the importance of safe operations and to reduce both the frequency and severity of injuries and accidents. This emphasis is not only appropriate to protect our employees and our communities but with the continued escalation of commercial insurance and health care costs is important to maintain and improve shareholder returns. Management expects governmental safety regulations and related enforcement initiatives to increase in the future.

Manage yields and business mix.

This element of our business strategy involves managing both the pricing process and the mix of customers and segments in ways that allow our network to operate more profitably. Due to overcapacity in the industry, the pricing environment became more challenging as 2009 progressed but eased gradually during 2010 as the economy showed early signs of recovery. The improvements in the economy in late 2010 and 2011 allowed the Company to implement pricing initiatives to increase yield. Management expects pricing to be more rational as the economy improves and it should benefit from industry consolidation and tighter capacity in the future.

Increase density in existing geographies.

We gain operating leverage by growing volume and density within existing geography. We estimate the potential incremental profitability on growth in current markets can be 15 percent or even higher. This improves margins, asset turnover and return on capital. We actively monitor opportunities to add service facilities where we have sufficient density. We see potential for future volume growth at Saia from the general economy, industry consolidation and strategic acquisitions, as well as specific sales and marketing initiatives.

Continue focus on delivering best-in-class service.

The foundation of Saia s growth strategy is consistent delivery of high-quality service. Commitment to service quality is valued by customers and allows us to gain fair compensation for our services and positions us to improve market share.

Table of Contents

Focus on managing through the economic downturn.

The extremely challenging macro-economic environment and restrictiveness of overall credit markets have caused us to focus on recent year initiatives to align costs with decreased volumes and evaluate financing alternatives should they be needed.

Continue focus on improving operating efficiencies.

Saia has management initiatives focused on continuing to improve operating efficiency. These initiatives help offset a variety of structural cost increases like healthcare benefits, parts and maintenance expense and casualty insurance. We believe Saia continues to be well positioned to manage costs and utilize assets. We believe we will continue to see new opportunities for cost savings.

Prepare the organization for future growth.

Our primary focus within organizational development is maintaining sound relationships with our current employees. We invest in our employees through internal communication, training programs and providing competitive wages and benefits.

We believe it is also important to invest in the development of human resources, technology capabilities and strategic real estate which are designed to position our Company for future growth to meet the increasing demands of the marketplace.

Expand geographic footprint.

While our immediate priority is to improve profitability of existing geography, we plan to pursue additional geographic expansion because it promotes profitability growth and improves our customer value proposition over time.

Management may consider acquisitions from time to time to help expand geographic reach and density while gaining the business base of the acquired entity. Management believes integration of acquisitions is a core competency and it has developed a repeatable process from its successful experience, including Saia s 2001 integration of WestEx and Action Express, its 2004 integration of Clark Bros., its 2006 acquisition of the Connection and subsequent integration thereof, and its 2007 integration of Madison Freight. Collectively, these integrations increased Saia s footprint from 12 to 34 states. Any future acquisitions would also be dependent on the availability of capital to fund the acquisitions.

Seasonality

Our revenues are subject to seasonal variations. Customers tend to reduce shipments after the winter holiday season and operating expenses tend to be higher as a percent of revenue in the winter months primarily due to lower capacity utilization and weather effects. Generally, the first quarter is the weakest quarter while the second and third quarters are the strongest quarters in terms of revenue and profit. Quarterly profitability is also impacted by the timing of salary and wage increases which has varied over the years.

Labor

Most LTL companies, including Saia, and virtually all TL companies are not subject to collective bargaining agreements.

In recent years, due to competition for quality employees, the compensation divide between union and non-union carriers has closed dramatically. However, there are still significant differences in benefit costs and work rule flexibility. Benefit costs for union carriers remain significantly above those paid by non-union carriers

Table of Contents

and union carriers may be subject to certain contingent multi-employer pension liabilities. In addition, non-union carriers have more work rule flexibility with respect to work schedules, routes and other similar items. Work rule flexibility is a major consideration in the regional LTL sector as flexibility is important to meet the service levels required by customers.

Our employees are not represented by a collective bargaining unit. We believe this provides for better communications and employee relations, stronger future growth prospects, improved efficiencies and customer service capabilities.

Competition

Although there has been some limited industry consolidation, shippers continue to have a wide range of choices. We believe that service quality, price, variety of services offered, geographic coverage, responsiveness and flexibility are the important competitive differentiators.

Saia focuses primarily on regional and interregional business and operates in a highly competitive environment against a wide range of transportation service providers. These competitors include a small number of large, national transportation service providers in the national and two-day markets and a large number of shorter-haul or regional transportation companies in the two-day and overnight markets. Saia also competes in and against several modes of transportation, including LTL, truckload and private fleets. The larger the service area, the greater the barriers to entry into the LTL trucking segment due to the need for broader geographic coverage and additional equipment and facility requirements associated with this coverage. The level of technology applications required and the ability to generate shipment densities that provide adequate labor and equipment utilization also make larger-scale entry into the LTL market difficult. Saia also competes with, though to a lesser extent than the competitors mentioned above, small package carriers, railroads and air freight carriers.

Regulation

The trucking industry has been substantially deregulated and rates and services are now largely free of regulatory controls, although federal and state authorities retain the right to require compliance with safety and insurance standards. The trucking industry remains subject to regulatory and legislative changes that can have a material adverse effect on our operations.

Key areas of regulatory activity include:

Department of Homeland Security.

The trucking industry is working closely with government agencies to define and implement improved security processes. The Transportation Security Administration continues to focus on trailer security, driver identification, security clearance and border-crossing procedures. These and other safety and security measures, such as rules for transportation of hazardous materials, could increase the cost of operations, reduce the number of qualified drivers and disrupt or impede the timing of our deliveries to customers.

Department of Transportation.

Within the Department of Transportation, the Federal Motor Carrier Safety Administration (FMCSA) has issued rules limiting the maximum number of hours a driver may be on duty between mandatory off-duty hours. These rules could impact our operations, further tighten the market for qualified drivers and put additional upward pressure on driver wages and purchased transportation costs.

Additionally, the FMCSA s new Compliance Safety Accountability Program (CSA) could adversely affect our results and ability to maintain or grow our fleet. Under CSA, carriers and individual drivers are evaluated and

Table of Contents

ranked based on certain safety-related standards. While the ultimate impact of this new carrier safety measurement is not yet known, it is possible that these new measurements could adversely impact our ability to attract and retain drivers which would adversely affect our results and cash flows.

Environmental Protection Agency.

The Environmental Protection Agency (EPA) issued regulations in 2006 and 2010 reducing sulfur content of diesel fuel and reducing engine emissions. These regulations increased the cost of replacing and maintaining trucks and also increased fuel costs by lowering miles per gallon.

Our motor carrier operations are also subject to environmental laws and regulations, including laws and regulations dealing with underground fuel storage tanks, the transportation of hazardous materials and other environmental matters. We maintain bulk fuel storage and fuel islands at several of our facilities. Our operations involve the risks of fuel spillage or seepage, environmental damage and hazardous waste disposal, among others. We have established programs designed to monitor and control environmental risks and to comply with all applicable environmental regulations. As part of our safety and risk management program, we periodically perform environmental reviews to maintain environmental compliance and avoid environmental risk. We believe that we are currently in substantial compliance with applicable environmental laws and regulations and that the cost of compliance has not materially affected results of operations.

Food and Drug Administration.

As a transportation provider of foodstuffs, we are subject to rules issued by the Food and Drug Administration (FDA) to provide security of food and foodstuffs throughout the supply chain. In 2005, Congress passed the Sanitary Food Transportation Act (SFTA). SFTA shifted responsibility for the safe transportation of food from the U.S. Department of Transportation to the FDA. In April 2010, the FDA took initial steps toward developing new regulations under the SFTA. We believe that we are currently in substantial compliance with applicable FDA rules and regulations and that the cost of compliance has not materially affected our results of operations.

Trademarks and Patents

We have registered several service marks and trademarks in the United States Patent and Trademark Office, including Saia Guaranteed Select®, Saia Customer Service Indicators® and Saia Xtreme Guarantee®. We believe these service marks and trademarks are important components of our marketing strategy.

Additional Information

Saia has an Internet website that is located at www.saia.com. Saia makes available, free of charge through its Internet website, all filings with the Securities and Exchange Commission (SEC) as soon as reasonably practicable after making such filings with the SEC.

Table of Contents

Executive Officers

Information regarding executive officers of Saia is as follows (included herein pursuant to Instruction 3 to Item 401(b) of Regulation S-K and General Instruction G(3) of Form 10-K):

Name	Age	Positions Held
Richard D. O Dell	50	Effective January 1, 2007, President and Chief Executive Officer, Saia, Inc. having served as President of Saia, Inc. since July 2006. Previously, Mr. O Dell served as President and Chief Executive Officer of Saia Motor Freight Line, LLC since November 1999. Mr. O Dell has been a member of the Board of Directors of Saia, Inc. since July 2006.
James A. Darby	60	Vice President of Finance and Chief Financial Officer of Saia, Inc. since September 2006 having served as Vice President of Finance & Administration for Saia Motor Freight Line, LLC since 2000.
Mark H. Robinson	53	Vice President and Chief Information Officer of Saia, Inc. since August 2005 having served as Vice President of Information Technology for Saia Motor Freight Line, LLC since 1999.
Sally R. Buchholz	55	Vice President of Marketing and Customer Service of Saia Motor Freight Line, LLC since 1999.
Stephanie R. Maschmeier	39	Controller, Saia, Inc. since October 2007. Ms. Maschmeier, a certified public accountant, joined Saia, Inc. in July 2002 as Corporate Financial Reporting Manager. Prior to joining Saia, Inc., Ms. Maschmeier was employed with Ernst & Young LLP for eight years.

Officers are elected by the Board of Directors of Saia (the Board). With the exception of Mr. O Dell, who has an employment agreement with the Company, the officers serve at the discretion of the Board. There are no family relationships between any executive officer and any other executive officer or director of Saia or its subsidiary.

Item 1A. ***Risk Factors***

Saia shareholders should be aware of certain risks, including those described below and elsewhere in this Form 10-K, which could adversely affect the value of their holdings and could cause our actual results to differ materially from those projected in any forward looking statements.

We are subject to general economic factors that are largely out of our control, any of which could have a material adverse effect on the results of our operations.

Our business is subject to a number of general economic factors that may have a material adverse effect on the results of our operations, many of which are largely out of our control. These include recessionary economic cycles and downturns in customer business cycles. Economic conditions may adversely affect the business levels of our customers, the amount of transportation services they need and their ability to pay for our services.

If the national and world-wide financial crisis continues or re-intensifies, it could adversely impact demand for our services.

Disruptions in the financial markets could cause broader economic downturns and impact the ability of our customers to access the capital or credit markets which may lead to lower demand for our services, increased

Table of Contents

incidence of customers inability to pay their accounts, or insolvency of our customers, any of which could adversely affect our results of operations, liquidity, cash flows and financial condition.

Potential disruptions in the credit markets may adversely affect our business, including the availability and cost of short-term funds for liquidity and letter of credit requirements and our ability to meet long-term commitments which could adversely impact our financial condition and results of operations, liquidity and cash flows.

If internal funds are not available from our operations, we may be required to rely on the capital and credit markets to meet our financial commitments and short-term liquidity needs. Disruptions in the capital and credit markets, as have been experienced during recent years, could adversely affect our ability to draw on our bank revolving credit facility. Our access to funds under that credit facility is dependent on the ability of the banks that are parties to the facility to meet their funding commitments. Those banks may not be able to meet their funding commitments to us if they experience shortages of capital and liquidity or if they experience excessive volumes of borrowing requests from other borrowers within a short period of time.

Longer term disruptions in the capital and credit markets as a result of uncertainty, changing or increased regulation, reduced alternatives or failures of significant financial institutions could adversely affect our access to liquidity needed for our business. Any disruption could require us to take measures to conserve cash until the markets stabilize or until alternative credit arrangements or other funding for our business needs can be arranged.

We are dependent on cost and availability of qualified drivers and purchased transportation.

There is significant competition for qualified drivers within the trucking industry and attracting and retaining drivers has become more challenging. We may periodically experience shortages of qualified drivers that could result in us not meeting customer demands, upward pressure on driver wages, underutilization of our truck fleet and/or use of higher cost purchased transportation which could have a material adverse effect on our operating results. There is also significant competition for quality purchased transportation within the trucking industry. We may periodically experience shortages of quality purchased transportation that could result in us not meeting customer demands which could have a material adverse effect on our operating results.

We are dependent on cost and availability of fuel.

Fuel is a significant operating expense. We do not hedge against the risk of fuel price increases. Global political events, acts of terrorism, federal, state and local regulations, natural disasters and other external factors could influence the cost and availability of fuel. Increases in fuel prices to the extent not offset by fuel surcharges or other customer price increases or any fuel shortages or interruption in the supply or distribution of fuel could have a material adverse effect on operating results. Historically, we have been able to offset significant fuel price increases through fuel surcharges and other pricing adjustments but we cannot be certain that we will be able to do so in the future. In recent years, given the significance of fuel surcharges, the negotiation of customer price increases has become commingled with fuel surcharges. We have experienced cost increases in other operating costs as a result of increased fuel prices; however, the total impact of higher energy prices on other non-fuel related expenses is difficult to determine. A rapid and significant decline in diesel fuel prices would reduce our revenue and yield until we make the appropriate adjustments to our pricing strategy.

Limited supply and increased prices of new revenue equipment and real estate may adversely impact financial results and cash flows.

Investment in new revenue equipment is a significant part of our annual capital expenditures. We may have difficulty in purchasing new trucks due to decreased supply, restrictions on the availability of capital and the price of such equipment may be adversely impacted by future regulations on newly manufactured diesel engines. Our business model is also dependent on cost and availability of terminal facilities in key metropolitan areas. Shortages in the availability of real estate or delays in construction due to difficulties in obtaining permits may

Table of Contents

require significant additional investment in leasing, purchasing or building facilities, increase our operating expenses and/or prevent us from efficiently serving certain markets. In addition, we may not realize sufficient revenues or profits from our infrastructure investments.

The engines in our newer tractors are subject to new emissions-control regulations which could substantially increase operating expenses.

Tractor engines that comply with the EPA emission-control design requirements that took effect on January 1, 2007 are generally less fuel-efficient and have increased maintenance costs compared to engines in tractors manufactured before these requirements became effective. In addition, compliance with the more stringent EPA requirements that became effective in 2010 could result in further declines in fuel efficiency and increases in maintenance costs. If we are unable to offset resulting increases in fuel expenses or maintenance costs with higher freight rates, our financial condition and results of operations could be adversely affected.

Our Company-specific performance improvement initiatives may not be effective.

Operating performance improvement at Saia is dependent on the implementation and/or the continuation of various performance improvement initiatives. Our operating margin is still below a few best-in-class competitors. There can be no assurance that Saia will be successful in implementing these performance improvement initiatives or that Saia s historical performance trend will be representative of future performance. Failure to achieve performance improvement initiatives could have a material adverse impact on our financial condition and results of operations.

We operate in a highly regulated and highly taxed industry. Costs of compliance with or liability for violation of existing or future regulations could have a material adverse effect on our business.

The U.S. Department of Transportation and various state agencies exercise broad powers over our business, generally governing such activities as authorization to engage in motor carrier operations, safety and financial reporting. We may also become subject to new or more restrictive regulations imposed by the Department of Transportation, the Occupational Safety and Health Administration or other authorities relating to engine exhaust emissions, driver hours of service, security, ergonomics, as well as other unforeseen matters. Compliance with such regulations could substantially impair equipment productivity and increase our costs. Various federal and state authorities impose significant operating taxes on the transportation industry, including fuel taxes, tolls, excise and other taxes. There can be no assurance such taxes will not substantially increase or that new forms of operating taxes will not be imposed on the industry.

In August 2005, the FMCSA amended rules on motor carrier driver hours of service which limit the maximum number of hours a driver may be on duty between mandatory off-duty hours. Our operations were adjusted to comply with these rules, and while our base operations were not materially affected, we did experience deterioration in the cost, availability and reliability of purchased transportation. Revisions to these rules, as a result of pending or future legal challenges or any future requirements for on-board recorders, could further impact our operations, further tighten the market for qualified drivers and put additional pressure on driver wages and purchased transportation costs.

The Transportation Security Administration continues to focus on trailer security, driver identification and security clearance and border crossing procedures. These and other safety and security measures, such as rules for transportation of hazardous materials could increase the cost of operations, reduce the number of qualified drivers and disrupt or impede the timing of our deliveries for our customers.

The EPA has issued regulations that require progressive reductions in exhaust emissions from diesel engines through 2010. A significant reduction in emissions occurred as a result of 2006 regulations which included both reductions in sulfur content of diesel fuel and further reductions in engine emissions. These regulations increased

Table of Contents

the cost of replacing and maintaining trucks and increased fuel costs by reducing miles per gallon. These regulations have the potential to reduce availability of fuel and reduce productivity which could have a material adverse effect on our financial condition and results of operation.

We are subject to various environmental laws and regulations. Costs of compliance with or liabilities for violations of existing or future regulations could have a material adverse effect on our business.

Our operations are subject to environmental laws and regulations dealing with the handling of hazardous materials, underground fuel storage tanks and discharge and retention of storm water. We operate in industrial areas where truck terminals and other industrial activities are located and where groundwater or other forms of environmental contamination may have occurred. Our operations involve the risks of fuel spillage or seepage, environmental damage and hazardous waste disposal, among others. If we are involved in a spill or other accident involving hazardous substances or if we are found to be in violation of applicable laws or regulations, it could have a material adverse effect on our business and operating results. If we fail to comply with applicable environmental regulations, we could be subject to substantial fines or penalties and to civil and criminal liability.

In addition, as climate change concerns become more prevalent, federal and local governments and our customers are beginning to respond to these issues. This increased focus on sustainability may result in new regulations and customer requirements that could negatively affect us. This could cause us to incur additional direct costs or to make changes to our operations in order to comply with any new regulations and customer requirements. We could also lose revenue if our customers divert business from us because we have not complied with their sustainability requirements. These costs, changes and loss of revenue could have a material adverse affect on our business, financial condition and results of operations.

CSA could adversely affect our results and ability to maintain or grow our business.

Under CSA, a new carrier safety measurement mandated by the FMCSA, carriers and individual drivers are evaluated and ranked based on certain safety-related standards. While the ultimate impact of this new carrier safety measurement is not known, it is possible that these new measurements could adversely impact our ability to attract and retain drivers which would adversely affect our results and cash flows.

We operate in a highly competitive industry and our business will be adversely impacted if we are unable to adequately address potential downward pricing pressures and other factors that may adversely affect our operations and profitability.

Numerous competitive factors could impair our ability to maintain our current profitability. These factors include the following:

- competition with many other transportation service providers of varying types including non-asset based logistics and freight brokerage companies, some of which have greater capital resources than we do or have other competitive advantages;
- transportation companies periodically reduce their prices to gain business, especially during economic recessions or times of reduced growth rates in the economy which may limit our ability to maintain or increase prices or achieve significant growth in our business; and
- advances in technology require increased investments to remain competitive and our customers may not be willing to accept higher prices to cover the cost of these investments.

The transportation industry is affected by business risks that are largely out of our control, any of which could have a material adverse effect on the results of our operations.

Businesses operating in the transportation industry are affected by risks that are largely out of their control, any of which could have a material adverse effect on the results of our operations. These factors include health of

Table of Contents

the economy, weather, excess capacity in the transportation industry, interest rates, fuel costs, fuel taxes, license and registration fees, health care costs and insurance premiums. Our results of operations may also be affected by seasonal factors.

We have significant ongoing cash requirements that could limit our growth and affect profitability if we are unable to generate sufficient cash from operations or obtain sufficient financing on favorable terms.

Our business is highly capital intensive. Our net capital expenditures from continuing operations for 2011 were approximately $68 million. Additionally, we anticipate net capital expenditures in 2012 of approximately $80 million. We depend on cash flows from operations, borrowings under our credit facilities and operating leases. If we are unable to generate sufficient cash from operations and obtain sufficient financing on favorable terms in the future, we may have to limit our growth, enter into less favorable financing arrangements or operate our trucks and trailers for longer periods. Any of these could have a material adverse effect on our financial condition and results of operations.

Under our current credit facilities, we are subject to certain debt covenants and prepayment penalties. Those debt covenants prohibit the payment of dividends and require maintenance of certain maximum leverage and minimum fixed charge coverage ratios, minimum tangible net worth and a borrowing base, among other restrictions, that could limit availability of capital to meet our future growth.

Our ability to repay or refinance our indebtedness will depend upon our future operating performance which will be affected by general economic, financial, competitive, legislative, regulatory and other factors beyond our control.

Our credit and debt agreements contain financial and other restrictive covenants and we may be unable to comply with these covenants. A default could cause a material adverse effect on our liquidity, financial condition and results of operations.

We must maintain certain financial and other restrictive covenants under our credit and debt agreements, including among others, a fixed charge coverage ratio, leverage ratio, minimum tangible net worth and a borrowing base. If we fail to comply with any of these covenants, we will be in default under the relevant agreement which could cause cross-defaults under other financial arrangements. In the event of any such default, if we fail to obtain replacement financing, amendments to or waivers under the applicable financing arrangements, our financing sources could cease making further advances or declare our debt to be immediately due and payable. If acceleration occurs, we may have difficulty in borrowing sufficient additional funds to refinance the accelerated debt or we may have to issue securities which would dilute stock ownership. Even if new financing is made available to us, it may not be available on acceptable terms. A default under our credit and debt agreements could cause a material adverse effect on our liquidity, financial condition and results of operations.

Ongoing insurance and claims expenses could significantly reduce and cause volatility to our earnings.

We are exposed to claims resulting from cargo loss, personal injury, property damage, group health care and workers compensation in amounts ranging from $250,000 to $2.0 million per claim. We also maintain insurance with licensed insurance companies above these large deductible amounts. If the number or severity of future claims increases, insurance claim expenses might exceed historical levels which could significantly reduce our earnings. A deterioration in safety experience could cause customers to switch business to competitors. Significant increases in insurance premiums could also impact financial results or cause us to raise our self-insured retentions.

Furthermore, insurance companies, as well as certain states, require collateral in the form of letters of credit or surety bonds for the estimated exposure of claims within our self-insured retentions. Their estimate of our future exposure as well as external market conditions could influence the amount and costs of additional letters of credit required under our insurance programs and thereby reduce capital available for future growth.

Table of Contents

Employees of Saia are non-union. The ability of Saia to compete would be substantially impaired if operations were to become unionized.

None of our employees are currently subject to a collective bargaining agreement. We have in the past been the subject of unionization efforts which have been defeated. However, the U.S. Congress could pass labor legislation, such as the formerly proposed Employee Free Choice Act, which could make it significantly easier for unionization efforts to be successful. If this bill or a variation of it is enacted in the future or if federal regulations regarding labor relations are changed, it could have an adverse impact on our business. While Saia believes its current relationship with its employees is good, there can be no assurance that further unionization efforts will not occur in the future and that such efforts will be defeated. The non-union status of Saia is a critical factor in its ability to compete in its respective markets.

If we are unable to retain our key employees, our business, financial condition and results of operation could be adversely impacted.

The future success of our business will continue to depend on our executive officers and certain other key employees who, with the exception of Mr. O Dell, do not have employment agreements. The loss of services of any of our key personnel could have a material adverse effect on us.

Changes to our compensation and benefits could adversely affect our ability to attract and retain employees.

Like other companies, we have implemented certain salary and wage cost initiatives in 2009. Such initiatives include the suspension of our 401(k) matching program and a compensation reduction equal to 10 percent of salary for our leadership team and five percent for hourly, linehaul and salaried employees in operations, maintenance and administration. During 2011, we reinstated one-half of the 401(k) matching program and implemented a 2.5 percent wage increase for hourly, linehaul and salaried employees in operations, maintenance and administration (effective December 1, 2011). If our salary and wages are not competitive, we may find it difficult to attract, retain and motivate employees and any such difficulty could materially adversely affect our business.

An increase in the cost of healthcare benefits could have a negative impact on our profitability.

We maintain and sponsor health insurance for our employees and their dependents and offer a competitive healthcare program to attract and retain our employees. It is possible that healthcare costs could become increasingly cost prohibitive, either forcing us to make changes to our benefits program or negatively impacting our future profitability.

The recently enacted legislation on healthcare reform and proposed amendments thereto could affect the healthcare benefits required to be provided by the Company and cause our compensation costs to increase, adversely affecting our results and cash flows.

The recently enacted Patient Protection and Affordable Care Act and proposed amendments thereto contain provisions which could materially impact the future healthcare costs of the Company. While the legislation s ultimate impact is not yet known, it is possible that these changes could significantly increase our compensation costs which would adversely affect our results and cash flows. Expanded coverage for dependents and elimination of caps on individual maximum expenditures increased the Company s costs starting in 2011.

We rely heavily on technology to operate our business and any disruption to our technology infrastructure could harm our operations.

Our ability to attract and retain customers and compete effectively depends in part upon reliability of our technology network including our ability to provide services that are important to our customers. Any disruption to our technology infrastructure, including those impacting our computer systems and web site, could adversely

Table of Contents

impact our customer service and revenues and result in increased costs. While we have invested and continue to invest in technology security initiatives and disaster recovery plans, these measures cannot fully protect us from technology disruptions that could have a material adverse effect on us.

Certain provisions of our governing documents and Delaware law could have anti-takeover effects.

Our Restated Certificate of Incorporation and By-laws contain certain provisions which may have the effect of delaying, deferring or preventing a change of control of the Company. Such provisions include, for example, provisions classifying our Board of Directors, a prohibition on shareholder action by written consent, authorization of the Board of Directors to issue preferred stock in series with the terms of each series to be fixed by the Board of Directors and an advance notice procedure for shareholder proposals and nominations to the Board of Directors. These provisions may inhibit fluctuations in the market price of our common stock that could result from takeover attempts.

We may not make future acquisitions or, if we do, we may not realize the anticipated benefits of future acquisitions and integration of these acquisitions may disrupt our business and management.

We may make additional acquisitions in the future. However, there is no assurance that we will be successful in identifying, negotiating or consummating any future acquisitions. Additionally, we may not realize the anticipated benefits of any future acquisitions. Each acquisition has numerous risks including:

- difficulty in integrating the operations and personnel of the acquired company;
- disruption of our ongoing business, distraction of our management and employees from other opportunities and challenges due to integration issues;
- inability to achieve the financial and strategic goals for the acquired and combined businesses; and
- potential failure of the due diligence processes to identify significant issues with legal and financial contingencies, among other things.

In the event that the integrations are not successfully completed, there could be a material adverse effect on us.

We face litigation risks that could have a material adverse effect on the operation of our business.

We face litigation regarding a variety of issues, including without limitation, alleged violations of federal and state labor and employment laws and accidents involving our trucks and employees. These proceedings may be time-consuming, expensive and disruptive to normal business operations. The defense of such lawsuits could result in significant expense and the diversion of our management s time and attention from the operation of our business. Some or all of the amount we may be required to pay to defend or to satisfy a judgment or settlement of any or all of these proceedings may not be covered by insurance and could have a material adverse affect on us.

There are risks inherent in owning our common stock.

The market price and volume of our common stock have been, and may continue to be, subject to significant fluctuations. These may arise from general stock market conditions, the impact of the risk factors described above on our financial condition and results of operations, a change in sentiment in the market regarding us, our business prospects, and our industry or from other factors.

Item 1B. ***Unresolved Staff Comments***

None.

Item 2. ***Properties***

Saia is headquartered in Johns Creek, Georgia and has general offices in Houma, Louisiana and Boise, Idaho. At December 31, 2011, Saia owned 55 service facilities and the Houma, Louisiana general office and

Table of Contents

leased 97 service facilities, the Johns Creek, Georgia corporate office and the Boise, Idaho general office. Although Saia owns only 36 percent of its service facility locations, these locations account for 48 percent of its door capacity. This follows Saia s strategy of owning strategically-located facilities that are integral to its operations and leasing service facilities in smaller markets to allow for more flexibility. As of December 31, 2011, Saia owned approximately 3,670 tractors and 10,800 trailers. In addition, Saia leased approximately 112 tractors as of December 31, 2011.

In connection with amendments to the Company s revolving credit agreement and long-term note agreement in June 2009, the Company pledged certain real property, tractors and trailers and personal property owned by the Company to secure the Company s obligations under the agreements. All service facilities listed in the table below denoted as owned by the Company are subject to liens pursuant to the agreements. See Financial Condition under Item 7: Management s Discussion and Analysis of Financial Condition and Results of Operations for more information about the revolving credit agreement and long-term note agreement.

Top 20 Saia Service Facilities by Number of Doors at December 31, 2011

Location	Own/Lease	Doors
Atlanta, GA	Own	224
Dallas, TX	Own	174
Houston, TX	Own	158
Chicago, IL	Lease	154
Garland, TX	Own	145
Memphis, TN	Own	124
Nashville, TN	Own	116
Cleveland, OH	Lease	113
Charlotte, NC	Own	107
New Orleans, LA	Own	86
Denver, CO	Own	81
Jacksonville, FL	Own	80
Los Angeles, CA	Lease	80
Fontana, CA	Own	79
Cincinnati, OH	Lease	78
St. Louis, MO	Lease	74
Indianapolis, IN	Lease	68
Miami, FL	Own	68
Toledo, OH	Lease	61
Phoenix, AR	Own	60

Item 3. ***Legal Proceedings***

California Labor Code Litigation. In December 2011, the United States District Court for the Central District of California dismissed with prejudice an action brought by a former employee against the Company. The complaint, originally filed in July 2007, purported to allege various violations of state labor laws on behalf of the named plaintiff and California dockworkers. No class was certified and the dismissal was pursuant to the parties Stipulation of Dismissal following a settlement between the plaintiff and the Company.

Other. The Company is subject to legal proceedings that arise in the ordinary course of its business. In the opinion of management, the aggregate liability, if any, with respect to these actions will not have a material adverse effect on our consolidated financial position but could have a material adverse effect on the results of operations in a quarter or annual period.

Item 4. ***Mine Safety Disclosures***

Not applicable.

16

Table of Contents

PART II.

Item 5. ***Market for Registrant s Common Equity, Related Stockholder Matters and Issuer Purchases of Equity Securities***

Stock Price Information

Saia s common stock is listed on the NASDAQ National Market (NASDAQ) under the symbol SAIA. The following table sets forth, for the periods indicated, the high and low sale prices per share for the common stock as reported on NASDAQ.

	Low	High
Year Ended December 31, 2011		
First Quarter	$ 13.88	$ 17.00
Second Quarter	$ 13.92	$ 17.64
Third Quarter	$ 9.28	$ 18.36
Fourth Quarter	$ 9.27	$ 15.18
Year Ended December 31, 2010		
First Quarter	$ 11.25	$ 15.06
Second Quarter	$ 13.61	$ 17.74
Third Quarter	$ 11.38	$ 16.85
Fourth Quarter	$ 13.60	$ 16.85

Stockholders

As of January 31, 2012, there were 1,523 holders of record of our common stock.

Dividends

We have not paid a dividend on our common stock. Any payment of dividends in the future is dependent upon our financial condition, capital requirements, earnings, cash flow and other factors.

The payment of dividends is prohibited under our current debt agreements. However, there are no material restrictions on the ability of our subsidiary to transfer funds to us in the form of cash dividends, loans or advances. See Note 3 of the accompanying audited consolidated financial statements for more information on the debt agreements.

Equity Compensation Plan Information

Plan Category	Number of securities to be issued upon exercise of outstanding options, warrants and rights (a)	Weighted-average exercise price of outstanding options, warrants and rights (b)	Number of securities remaining available for future issuances under equity compensation plans (excluding securities reflected in column (a)) (c)
Equity compensation plans approved by security holders	527,000	$ 17.08	657,894(1)
Equity compensation plans not approved by security holders			

Total	527,000	$	17.08	657,894

(1) See Note 8 to the audited consolidated financial statements for a description of the equity compensation plans for securities remaining available for future issuance. As there are currently 34,000 shares of restricted

Table of Contents

stock outstanding, no more than 66,000 shares of the amount remaining available may be issued in the form of restricted stock under the Saia, Inc. Amended and Restated 2003 Omnibus Incentive Plan. The Saia, Inc. 2011 Omnibus Incentive Plan allows for the issuance of up to 100,000 shares of the amount remaining available to be issued in the form of restricted stock.

Issuer Purchases of Equity Securities

	Issuer Purchases of Equity Securities			
Period	**(a) Total Number of Shares (or Units) Purchased(1)**	**(b) Average Price Paid per Share (or Unit)**	**(c) Total Number of Shares (or Units) Purchased as Part of Publicly Announced Plans or Programs**	**(d) Maximum Number (or Approximate Dollar Value) of Shares (or Units) that May Yet be Purchased under the Plans or Programs**
October 1, 2011 through October 31, 2011	790(2)	10.03(2)		$
November 1, 2011 through November 30, 2011	1,760(3)	12.01(3)		
December 1, 2011 through December 31, 2011	(4)	(4)		
Total	2,550			

(1) Shares purchased by the Saia, Inc. Executive Capital Accumulation Plan were open market purchases. For more information on the Saia, Inc. Executive Capital Accumulation Plan, see the Registration Statement on Form S-8 (No. 333-103661) filed on December 1, 2008.

(2) The Saia, Inc. Executive Capital Accumulation Plan sold 3,182 shares of Saia stock at an average price of $15.93 on the open market during the period of October 1, 2011 through October 31, 2011.

(3) The Saia, Inc. Executive Capital Accumulation Plan sold 553 shares of Saia stock at an average price of $15.93 on the open market during the period of November 1, 2011 through November 30, 2011.

(4) The Saia, Inc. Executive Capital Accumulation Plan sold 800 shares of Saia stock at an average price of $15.88 on the open market during the period of December 1, 2011 through December 31, 2011.

Table of Contents

Item 6. ***Selected Financial Data***

The following table shows summary consolidated historical financial data of Saia and its operating subsidiary and has been derived from, and should be read together with, the consolidated financial statements and accompanying notes and in conjunction with Management s Discussion and Analysis of Financial Condition and Results of Operations . The summary financial information may not be indicative of the future performance of Saia.

	Years ended December 31,				
	2011	2010	2009	2008	2007
	(In thousands except per share data and percentages)				
Statement of operations:					
Operating revenue continuing operations	$ 1,030,224	$ 902,660	$ 849,141	$ 1,030,421	$ 976,123
Operating income (loss) continuing operations(1)	28,146	12,100	(3,693)	(9,851)	38,168
Income (loss) from continuing operations	11,373	1,957	(9,036)	(19,689)	17,085
Net income (loss)	11,373	1,957	(7,875)	(20,727)	18,342
Diluted earnings (loss) per share continuing operations	0.72	0.12	(0.67)	(1.48)	1.22
Diluted earnings (loss) per share	0.70	0.12	(0.59)	(1.56)	1.31
Other financial data:					
Net cash provided by operating activities	58,211	23,386	14,089	82,339	46,271
Net cash used in investing activities(2)	(67,899)	(3,255)	(7,574)	(26,005)	(91,429)
Depreciation and amortization	37,278	36,159	39,342	40,898	38,685
Balance sheet data:					
Cash and cash equivalents	1,317	29,045	8,746	27,061	6,656
Net property and equipment	324,455	290,938	323,360	355,802	368,772
Total assets	474,886	452,157	466,426	515,752	560,583
Total debt	72,857	90,000	90,000	136,399	172,845
Total shareholders equity(3)	219,301	206,358	202,681	183,572	200,752
Measurements:					
Operating ratio(4)	97.3%	98.7%	100.4%	101.0%	96.1%

(1) Operating expenses in 2009 includes a $12.3 million reduction in expense related to the change in vacation policy. Operating expenses in 2008 includes a non-cash goodwill impairment charge of $35.5 million. Operating expenses in 2007 includes integration charges of $2.4 million relating to the integration of the Connection and Madison Freight into Saia.

(2) Net cash used in 2007 includes $2.3 million for the acquisition of Madison Freight.

(3) Saia sold 2,310,000 shares of its common stock in December 2009.

(4) The operating ratio is the calculation of operating expenses divided by operating revenue.

Table of Contents

Item 7. ***Management s Discussion and Analysis of Financial Condition and Results of Operations***

Forward-Looking Statements

The Securities and Exchange Commission (the SEC) encourages companies to disclose forward-looking information so that investors can better understand the future prospects of a company and make informed investment decisions. This Annual Report on Form 10-K, including Management s Discussion and Analysis of Financial Condition and Results of Operations, contains these types of statements, which are forward-looking within the meaning of the Private Securities Litigation Reform Act of 1995. Words such as anticipate, estimate, expect, project, intend, may, plan, predict, believe, should and similar words or expressions are intended to identify forward-looking statements. Investors not place undue reliance on forward-looking statements, and the Company undertakes no obligation to publicly update or revise any forward-looking statements. All forward-looking statements reflect the present expectation of future events of our management as of the date of this Annual Report on Form 10-K and are subject to a number of important factors, risks, uncertainties and assumptions that could cause actual results to differ materially from those described in any forward-looking statements. These factors, risks, assumptions and uncertainties include, but are not limited to, general economic conditions including downturns in the business cycle; the creditworthiness of our customers and their ability to pay for services; competitive initiatives and pricing pressures, including in connection with fuel surcharge; the Company s need for capital and uncertainty of the current credit markets; the possibility of defaults under the Company s debt agreements (including violation of financial covenants); possible issuance of equity which would dilute stock ownership; indemnification obligations associated with the 2006 sale of Jevic Transportation, Inc.; the effect of litigation including class action lawsuits; cost and availability of qualified drivers, fuel, purchased transportation, real property, revenue equipment and other assets; governmental regulations, including but not limited to Hours of Service, engine emissions, the Compliance, Safety, Accountability (CSA) initiative, compliance with legislation requiring companies to evaluate their internal control over financial reporting, changes in interpretation of accounting principles and Homeland Security; dependence on key employees; inclement weather; labor relations, including the adverse impact should a portion of the Company s workforce become unionized; effectiveness of Company-specific performance improvement initiatives; terrorism risks; self-insurance claims and other expense volatility; increased costs as a result of recently-enacted healthcare reform legislation and other financial, operational and legal risks and uncertainties detailed from time to time in the Company s SEC filings. These factors and risks are described in Item 1A. Risk Factors of this Annual Report on Form 10-K.

As a result of these and other factors, no assurance can be given as to our future results and achievements. Accordingly, a forward-looking statement is neither a prediction nor a guarantee of future events or circumstances and those future events or circumstances may not occur. You should not place undue reliance on the forward-looking statements, which speak only as of the date of this Form 10-K. We are under no obligation, and we expressly disclaim any obligation, to update or alter any forward-looking statements, whether as a result of new information, future events or otherwise.

Executive Overview

The Company s business is highly correlated to non-service sectors of the general economy. The Company s strategy is to improve profitability by increasing yield while also increasing volumes to build density in existing geography to increase profits. The Company s business is labor intensive, capital intensive and service sensitive. The Company looks for opportunities to improve cost effectiveness, safety and asset utilization (primarily tractors and trailers). The pricing initiatives that were implemented in 2010 and continued through the fourth quarter of 2011 have had a positive impact on yield and profitability. The Company continues to execute targeted sales and marketing programs along with initiatives to align costs with volumes and improve customer satisfaction. Technology is important in supporting customer needs, operating management and yield. Improved route design implemented in 2010 provided savings in fuel and reduced mileage and manpower planning tools contributed to productivity and reduced overtime.

The Company s operating revenue increased by 14.1 percent in 2011 over 2010. The increase resulted primarily from improved yield from pricing actions and higher fuel surcharge, along with increased tonnage.

Table of Contents

Consolidated operating income was $28.1 million for 2011 compared to consolidated operating income of $12.1 million in 2010. The 2011 operating income increase resulted primarily from improved yield from pricing actions and higher fuel surcharge, along with increased tonnage.

The Company generated $59.3 million in cash provided by operating activities of continuing operations in 2011 versus $25.0 million in 2010. Cash flows from operating activities of discontinued operations were a use of $1.1 million and $1.6 million for 2011 and 2010, respectively. The Company had net cash used in investing activities of $67.9 million during 2011, principally for the purchase of revenue equipment, and $3.3 million during 2010.

The Company amended its revolving credit agreement and its long-term note agreement in June and December 2009 to obtain financial covenant relief to address continuing challenges associated with the macro-economic conditions. As part of the amendments, the Company agreed to reduce the revolving credit facility from $160 million to $120 million and pledged certain assets as security for the indebtedness under both facilities. The amendments also included increases in interest rates, letter of credit fees and certain other fees. Simultaneously with the December 2009 amendments, the Company issued shares of common stock in a private placement that generated $24.9 million in net proceeds. At that time, the Company also prepaid $24.5 million in principal and interest otherwise payable during 2010 under the long-term note agreement and prepaid $2.0 million in letter of credit fees otherwise payable in 2010 under the revolving credit agreement. On November 30, 2011, the Company entered into a Fourth Amended and Restated Credit Agreement with its banking group. The November 2011 amendment (effective as of November 30, 2011) provides for a LIBOR rate margin from 200 basis points to 300 basis points, base rate margin from zero to 75 basis points, letter of credit fees from 212.5 basis points to 312.5 basis points and unused portion fees from 25 basis points to 35 basis points. The facility increases the revolving credit facility to $150 million in availability, subject to a borrowing base and extends the term to November 2016.

As of December 31, 2011, the Company had no borrowings under its revolving credit agreement, outstanding letters of credit of $49.7 million and cash and cash equivalents balance of $1.3 million. The Company was in compliance with the debt covenants under its debt agreements at December 31, 2011. See Financial Condition for a more complete discussion of these agreements.

General

The following Management s Discussion and Analysis of Financial Condition and Results of Operations describes the principal factors affecting the results of operations, liquidity and capital resources, as well as the critical accounting policies of Saia, Inc. and Saia Motor Freight Line, LLC (also referred to as Saia or the Company). This discussion should be read in conjunction with the accompanying audited consolidated financial statements which include additional information about our significant accounting policies, practices and the transactions that underlie our financial results.

The Company is an asset-based transportation company headquartered in Johns Creek, Georgia providing regional, interregional and longerhaul LTL services, along with guaranteed, expedited and limited TL service solutions to a broad base of customers across the United States through its wholly-owned subsidiary, Saia Motor Freight Line, LLC (Saia Motor Freight).

Our business is highly correlated to non-service sectors of the general economy. It also is impacted by a number of other factors as discussed under Forward Looking Statements and Part II, Item 1A. Risk Factors section of this Form 10-K. The key factors that affect our operating results are the volumes of shipments transported through our network, as measured by our average daily shipments and tonnage; the prices we obtain for our services, as measured by revenue per hundredweight (a measure of yield) and revenue per shipment; our ability to manage our cost structure for capital expenditures and operating expenses such as salaries, wages and benefits; purchased transportation; claims and insurance expense; fuel and maintenance; and our ability to match operating costs to shifting volume levels. Fuel surcharges have remained in effect for several years and are a significant component of revenue and pricing. Fuel surcharges are an integral part of annual customer contract renewals, which blur the distinction between base price increases and recoveries under the fuel surcharge program.

Table of Contents

Results of Operations

Saia, Inc. and Subsidiary

Selected Results of Continuing Operations and Operating Statistics

For the years ended December 31, 2011, 2010 and 2009

(in thousands, except ratios and revenue per hundredweight)

				Percent Variance	
	2011	2010	2009	11 v. 10	10 v. 09
Operating Revenue	$ 1,030,224	$ 902,660	$ 849,141	14.1%	6.3%
Operating Expenses:					
Salaries, wages and employees benefits	513,977	481,197	486,473	6.8	(1.1)
Purchased transportation	87,159	80,859	64,728	7.8	24.9
Depreciation and amortization	37,278	36,159	39,342	3.1	(8.1)
Other operating expenses	363,664	292,345	262,291	24.4	11.5
Operating Income (Loss)	28,146	12,100	(3,693)	132.6	n/m
Operating Ratio	97.3%	98.7%	100.4%	(1.4)	(1.7)
Nonoperating Expenses	10,416	10,167	11,948	2.4	(14.9)
Working Capital	18,468	47,730	31,782	(61.3)	50.2
Operating Cash Flow provided by Continuing Operations	59,279	24,970	19,421	137.4	28.6
Net Acquisitions of Property and Equipment	67,899	3,255	7,574	1,986.0	(57.0)
Saia Motor Freight Operating Statistics:					
LTL Tonnage	3,688	3,562	3,476	3.5	2.5
Total Tonnage	4,397	4,257	4,097	3.3	3.9
LTL Shipments	6,487	6,398	6,428	1.4	(0.5)
Total Shipments	6,588	6,497	6,515	1.4	(0.3)
LTL Revenue Per Hundredweight	$ 12.93	$ 11.75	$ 11.42	10.0	2.9
Total Revenue Per Hundredweight	$ 11.71	$ 10.61	$ 10.36	10.4	2.4

Continuing Operations

Year ended December 31, 2011 as compared to year ended December 31, 2010

Revenue and volume

Consolidated revenue increased 14.1 percent to $1.0 billion as a result of increased yield due to measured pricing actions and higher fuel surcharges along with increased tonnage. Improvements in the economic environment during 2010 and 2011 permitted the Company to implement measured pricing actions to improve yield. These pricing initiatives were initially implemented in 2010 and continued to have an increasingly positive impact on yield and profitability through 2011.

Saia s LTL revenue per hundredweight (a measure of yield) increased 10.0 percent to $12.93 per hundredweight for 2011 as a result of increased rates and the impact of higher fuel surcharge. Saia s LTL tonnage increased 3.5 percent to 3.7 million tons and LTL shipments increased 1.4 percent to 6.5 million shipments. Approximately 70 percent of Saia s operating revenue is subject to specific customer price adjustment negotiations that occur throughout the year. The remaining 30 percent of operating revenue is subject to a general rate increase which is typically taken once a year. On August 22, 2011, Saia implemented a 6.9 percent general rate increase for customers comprising this 30 percent of operating revenue. Previously, on October 15, 2010, Saia had implemented a 5.9 percent general rate increase. Competitive factors, customer turnover and mix changes, among other factors, impact the extent to which customer rate increases are retained over time.

Table of Contents

Operating expenses and margin

Consolidated operating income was $28.1 million in 2011 compared to an operating income of $12.1 million in 2010. Overall, operating margins were favorably impacted by higher yield and increased tonnage, partially offset by increases in specific expense items described below. The 2011 operating ratio (operating expenses divided by operating revenue) was 97.3 percent as compared to 98.7 for 2010. Salaries, wages and benefit expense increased $32.8 million due to increased volumes and more internal miles, $7.3 million in higher healthcare costs and increased workers compensation expense caused by development of existing claims and greater frequency of injuries in 2011. The fuel, operating expenses and supplies line reflected a $48.7 million increase in fuel costs due to higher mileage and price per gallon and a $7.1 million increase from fleet maintenance costs. Claims and insurance in 2011 was $10.2 million more than 2010 reflecting unfavorable trends in self-insurance claims, primarily due to increased accident severity in 2011. The Company can experience volatility in accident expense as a result of its self-insurance structure and $2.0 million retention limits per occurrence. Purchased transportation expense increased $6.3 million primarily due to higher fuel surcharge.

Other

Substantially all non-operating expenses represent interest expense. The interest expense in 2011 was slightly lower due to lower borrowings. The effective tax rate was 35.9 percent for the year ended December 31, 2011 compared to a net benefit of 1.2 percent in 2010 due to improved earnings in 2011. The significant difference in the effective tax rate from 2010 to 2011 is due to the lower level of pretax income in 2010. The 2011 and 2010 effective tax rate included approximately $1.0 million in alternative fuel tax credits. The notes to the consolidated financial statements provide an analysis of the income tax provision and the effective tax rate.

Working capital/capital expenditures

Working capital at December 31, 2011 was $18.5 million which decreased from working capital at December 31, 2010 of $47.7 million primarily due to a decrease in cash on-hand resulting from increases in capital expenditures in 2011 primarily for replacement revenue equipment. Cash flows from operating activities were $58.2 million for 2011 versus $23.4 million for 2010. Cash flows from operating activities in 2011 included $1.1 million used in discontinued operations while $1.6 million was used in discontinued operations in 2010. For 2011, cash used in investing activities was $67.9 million versus $3.3 million in the prior year primarily due to higher revenue equipment purchases. The Company had reduced capital expenditures in recent years in response to the challenging economic environment but returned to a more normal level in 2011. Cash used in financing activities was $18.0 million in 2011 versus $0.2 million for the prior year.

Year ended December 31, 2010 as compared to year ended December 31, 2009

Revenue and volume

Consolidated revenue increased 6.3 percent to $902.7 million as a result of increased tonnage and higher yields including the impact of increased fuel surcharges. Due to continued overcapacity in the industry, the pricing environment remained challenging in 2010 but the continued focus on measured pricing actions contributed to improvement in yield and operating results during the year. Saia s LTL revenue per hundredweight (a measure of yield) increased 2.9 percent to $11.75 per hundredweight for 2010 including the impact of increased fuel surcharges. Saia s LTL tonnage was up 2.5 percent to 3.6 million tons and LTL shipments were down 0.5 percent to 6.4 million shipments. Approximately 70 percent of Saia s operating revenue is subject to individual customer price adjustment negotiations that occur throughout the year. The remaining 30 percent of operating revenue is subject to an annual general rate increase. On February 1, 2010, Saia implemented a 4.8 percent general rate increase for customers comprising this 30 percent of operating revenue. Competitive factors, customer turnover and mix changes, among other factors, impact the extent to which customer rate increases are retained over time.

Table of Contents

Operating expenses and margin

Consolidated operating income was $12.1 million in 2010 compared to an operating loss of $3.7 million in 2009. The Company changed its vacation policy in 2009 which reduced vacation expense only for 2009 by $12.3 million. The 2010 operating ratio (operating expenses divided by operating revenue) was 98.7, as compared to 100.4 in 2009. Higher fuel prices, in conjunction with volume changes due to increased tonnage, caused $26.6 million of the increase in fuel, operating expenses and supplies. This is reflective of the diesel fuel price trends throughout the year. The Company implemented reductions-in-force during the first and fourth quarters of 2009 to bring the Company s workforce in line with business levels and a reduced outlook. The Company suspended its 401(k) match effective February 1, 2009. On April 1, 2009, the Company implemented a compensation reduction equal to ten percent of salary for the Company s leadership team, five percent for hourly, linehaul and salaried employees in operations, maintenance and administration and ten percent in the annual retainer and meeting fees paid to the non-employee members of the Company s Board of Directors. Estimated annualized savings from the suspension of the 401(k) match is $6 million and from the compensation and wage reductions is $18 million. These reductions in compensation remained in effect for all of 2010. During 2010, accident expense was $4.7 million lower than the prior year due to decreased severity. The Company can experience volatility in accident expense as a result of its self-insurance structure and $2.0 million retention limits per occurrence. Purchased transportation expenses increased 24.9 percent in 2010 compared to the prior year reflecting higher fuel prices, increased utilization due to higher volumes and a reduction in the available Company drivers.

Other

Substantially all non-operating expenses represent interest expense. The interest expense in 2010 includes the impacts of letter of credit fees and amortization of fees for the debt agreement amendments that were made in 2009 partially offset by reduced amounts of long-term debt. Interest costs were $10.6 million in 2010 versus $12.2 million in 2009. The Company s debt structure consists predominantly of longer-term, fixed rate instruments. The effective tax rate was a net benefit of 1.2 percent in 2010 compared to 42.2 percent in 2009. The 2010 effective tax rate included approximately $1.0 million in alternative fuel tax credits resulting in the low effective tax rate due to the low level of pretax income. The 2009 effective tax rate included approximately $1.0 million of tax credits. The notes to the consolidated financial statements provide an analysis of the income tax provision and the effective tax rate.

Working capital/capital expenditures

Working capital at December 31, 2010 was $47.7 million which increased from working capital at December 31, 2009 of $31.8 million primarily due to an increase in cash on-hand and net accounts receivable, partially offset by the reduction in prepaid expenses which was the prepaid interest and fees at December 31, 2009, an increase in the current portion of long-term debt was offset by the decreases in accounts payable and other current liabilities. Cash flows from operating activities were $23.4 million for 2010 versus $14.1 million for 2009. Cash flows from operating activities in 2010 and 2009 included $1.6 million and $5.3 million of cash used in discontinued operations for 2010 and 2009, respectively. For 2010, cash used in investing activities was $3.3 million versus $7.6 million in the prior year primarily due to a lower property and equipment purchases. The Company has reduced capital expenditures in recent years in response to the challenging economic environment. Cash used in financing activities was $0.2 million in 2010 versus $24.8 million for the prior year. Financing activities in 2009 included $24.9 million in net proceeds from the sale of common stock more than offset by $46.5 million for payments on outstanding debt.

Outlook

Our business remains highly correlated to the general economy and competitive pricing pressures, as well as the success of Company-specific improvement initiatives. While improved in 2011, there remains uncertainty as to the timing and strength of the economic recovery into 2012. We are continuing initiatives to increase yield, to

Table of Contents

reduce costs and improve productivity. We focus on providing top quality service and improving safety performance. If significant competitors were to cease operations and their capacity leave the market, current industry excess capacity conditions would likely improve. However, there can be no assurance that any industry consolidation will indeed happen or if such consolidation occurs that it will materially improve the excess industry capacity.

The Company continues to pursue revenue and cost initiatives to improve profitability. Planned revenue initiatives include, but are not limited to, building density in our current geography, targeted marketing initiatives to grow revenue in more profitable segments, as well as pricing and yield management. On August 22, 2011, Saia implemented a 6.9 percent general rate increase for customers comprising approximately 30 percent of Saia s operating revenue. The extent of success of these revenue initiatives is impacted by what proves to be the underlying economic trends, competitor initiatives and other factors discussed under Forward-Looking Statements and Part II, Item 1A. Risk Factors.

Planned cost management initiatives include, but are not limited to, seeking gains in productivity and asset utilization that collectively are designed to offset anticipated inflationary unit cost increases in healthcare, workers compensation and other expense categories. Specific cost initiatives include linehaul routing optimization, reduction of utilization of purchased transportation and utilization of in-cab technology to improve miles per gallon.

The following cost reductions taken in 2009 are subject to reinstatement in the future: the suspension of the Company s 401(k) match, one-half of which was reinstated effective April 1, 2011; effective reduction in compensation equal to ten percent of salary for the Company s leadership team and a five percent wage and salary reduction for hourly, linehaul and salaried employees in operations, maintenance and administration; and the ten percent reduction in the annual retainer and meeting fees paid to the non-employee members of the Company s Board of Directors. The Company implemented a two and one-half percent wage and salary increase for hourly, linehaul and salaried employees in operations, maintenance, administration and management which was effective December 1, 2011. While the Company s operating results have not improved to a targeted operating ratio, management took this step to attract and retain employees needed for the Company to continue to deliver best-in-class service to customers. Management is committed to a market-based wage program. These actions reward the employees who have worked hard and sacrificed since the Company s wage reduction in April 2009. The impact of this wage increase is expected to be approximately $10 million annually.

If the Company builds market share, there are numerous operating leverage cost benefits. Conversely, should the economy soften from present levels, the Company plans to attempt to match resources and capacity to shifting volume levels to lessen unfavorable operating leverage. The success of cost improvement initiatives is also impacted by the cost and availability of drivers and purchased transportation, fuel, insurance claims, regulatory changes, successful implementation of profit improvement initiatives and other factors discussed under Forward-Looking Statements and Part II, Item 1A. Risk Factors .

See Forward-Looking Statements and Part II, Item 1A. Risk Factors for a more complete discussion of potential risks and uncertainties that could materially affect our future performance.

New Accounting Pronouncements

There were no new accounting pronouncements issued or effective during the fiscal year which have had or are expected to have a material impact on the Consolidated Financial Statements. For a discussion of new accounting pronouncements, see Note 1 to our Consolidated Financial Statements.

Financial Condition

The Company s liquidity needs arise primarily from capital investment in new equipment, land and structures, information technology and letters of credit required under insurance programs, as well as funding working capital requirements.

Table of Contents

The Company is party to a revolving credit agreement (the Restated Credit Agreement) with a group of banks to fund capital investments, letters of credit and working capital needs. The facility provides up to $150 million in availability, subject to a borrowing base and expires in November 2016. The Company is also party to a long-term note agreement (the Restated Master Shelf Agreement). In November 2011, the Company entered into amendments to the Restated Credit Agreement and Master Shelf Agreement, as discussed below. The Company entered into amendments in June and December 2009 to both agreements obtaining financial covenant relief through March 31, 2011. Pursuant to those amendments, the Company agreed to increases in interest rates, letter of credit fees and certain other fees and pledged certain real estate and facilities, tractors and trailers, accounts receivable and other assets to secure indebtedness under both agreements.

Simultaneously with the December 2009 amendments, the Company issued 2,310,000 shares of common stock in a private placement which generated approximately $24.9 million in net proceeds. Proceeds were used primarily to prepay in December 2009 approximately $17.5 million in indebtedness and $7.0 million in scheduled interest payments that were otherwise due under the Restated Master Shelf Agreement in 2010.

Restated Credit Agreement

In November 2011, the Restated Credit Agreement was amended to increase the revolving credit facility from $120 million to $150 million, which resulted in amendment fees of $1.0 million in the fourth quarter of 2011. The amendment added an accordion feature that allows for an additional $40 million, subject to lender approval, to the total commitments under the Restated Credit Agreement. Additionally, the maturity has been extended to November 2016.

The December 2009 amendment to the Restated Credit Agreement reduced the revolving credit facility from $160 million to $120 million and resulted in debt issuance cost expense of $0.5 million in the fourth quarter of 2009. The Company also agreed as part of that amendment to prepay approximately $2.0 million in letter of credit fees otherwise payable in 2010. The Restated Credit Agreement was subject to a borrowing base described below, and was scheduled to mature on January 28, 2013.

Under the Restated Credit Agreement, interest rate margins on revolving credit loans, fees on letters of credit fees in the unused portion of the revolving credit loans increased from the interest rate margins and fees in place prior to the 2009 amendments, but continue to be based on the Company s leverage ratio. Prior to the June 2009 amendment, the LIBOR rate margin and letter of credit fee ranged from 62.5 basis points to 162.5 basis points, the base rate margin ranged from minus 100 basis points to zero basis points and the unused portion fee ranged from 15 basis points to 25 basis points. As a result of the June 2009 amendment (effective as of June 26, 2009), the LIBOR rate margin and letter of credit fee ranged from 275 basis points to 400 basis points, the base rate margin ranged from 50 basis points to 175 basis points and the unused portion fee ranged from 40 basis points to 50 basis points. The November 2011 amendment (effective as of November 30, 2011) provides for a LIBOR rate margin range from 200 basis points to 300 basis points, base rate margin from zero to 75 basis points, letter of credit fee range from 212.5 basis points to 312.5 basis points and an unused portion fee from 25 basis points to 35 basis points.

The Restated Credit Agreement, as amended by the December 2009 amendment, provided relief from certain financial covenants through March 31, 2011 after which time the financial covenants returned to the pre-relief levels. Under the Restated Credit Agreement, the Company must maintain certain financial covenants including a minimum fixed charge coverage ratio, a leverage ratio and a minimum amount of tangible net worth, among others. The Restated Credit Agreement also provides for a pledge by the Company of certain land and structures, certain tractors, trailers and other personal property and accounts receivable, as defined in the Restated Credit Agreement. Total bank commitments under the Restated Credit Agreement are $150 million subject to a borrowing base calculated utilizing certain pledged property, equipment and accounts receivable as defined in the Restated Credit Agreement.

Table of Contents

At December 31, 2011, the Company had no borrowings under the Restated Credit Agreement and $49.7 million in letters of credit outstanding under the Restated Credit Agreement. At December 31, 2010, the Company had no borrowings under the Credit Agreement and $55.1 million in letters of credit outstanding under the Credit Agreement. The available portion of the Restated Credit Agreement may be used for general corporate purposes, including future capital expenditures, working capital and letter of credit requirements as needed.

Restated Master Shelf Agreement

In November 2011, the Company amended the Restated Master Shelf Agreement to remove adjusted leverage ratio from the financial covenants. The Note maturities remain the same.

On September 20, 2002, the Company issued $100 million in Senior Notes under a $125 million (amended to $150 million in April 2005) Master Shelf Agreement with Prudential Investment Management, Inc. and certain of its affiliates. The Company issued another $25 million in Senior Notes on November 30, 2007 and $25 million in Senior Notes on January 31, 2008 under the same Master Shelf Agreement.

The initial $100 million Senior Notes have a fixed interest rate of 7.38 percent. Payments due under the $100 million Senior Notes were interest only until June 30, 2006 and at that time semi-annual principal payments began with the final payment due December 2013. The November 2007 issuance of $25 million Senior Notes has a fixed interest rate of 6.14 percent. The January 2008 issuance of $25 million Senior Notes has a fixed interest rate of 6.17 percent. Payments due for both $25 million issuances were interest only until June 30, 2011 and at that time semi-annual principal payments began with the final payments due January 1, 2018. Under the terms of the Senior Notes, the Company must maintain certain financial covenants including a minimum fixed charge coverage ratio, a leverage ratio and a minimum tangible net worth, among others.

In connection with the December 2009 amendment of the Master Shelf Agreement, the Company prepaid the principal and interest on the Senior Notes in December 2009 otherwise due and payable during 2010, at the current interest rates. This resulted in no current portion due in 2010 and prepaid interest included in prepaid expenses. In addition, the interest rate increased to 9.75 percent in the first quarter of 2011. The interest rate on those notes returned to the original level on July 1, 2011 after the Company demonstrated compliance with the original financial covenants for the second quarter of 2011.

Other

At December 31, 2011, YRC Worldwide Inc., formerly Yellow Corporation (Yellow), provided guarantees on behalf of Saia primarily for open workers compensation claims and casualty claims incurred prior to March 1, 2000. Under the Master Separation and Distribution Agreement entered into in connection with the 100 percent tax-free distribution of Saia shares to Yellow shareholders in 2002, Saia pays Yellow s actual cost of any collateral it provides to insurance underwriters in support of these claims at cost plus 125 basis points through 2011. At December 31, 2011, the portion of collateral allocated by Yellow to Saia in support of these claims was $1.7 million.

Projected net capital expenditures for 2012 are approximately $80.4 million. This represents an approximately $12.5 million increase from 2011 net capital expenditures of $67.9 million for property and equipment. Approximately $44.3 million of the 2012 capital budget was committed at December 31, 2011. Net capital expenditures pertain primarily to investments in revenue equipment, information technology, land and structures. The Company has reduced its capital expenditures in recent years in reaction to the difficult economic environment. Projected 2012 expenditures for revenue equipment include a normal annual level of replacement plus a portion of prior deferrals for tractors and trailers and continued investment in technology. The Company anticipates the increases in purchases of revenue equipment will reduce maintenance costs over time.

The Company has historically generated cash flows from operations that have funded its capital expenditure requirements. Cash flows from operating activities from continuing operations were $59.3 million for the year

Table of Contents

ended December 31, 2011, however, while net cash used in investing activities was $67.9 million as a result of increased purchases of revenue equipment that was previously deferred. The timing of capital expenditures can largely be managed around the seasonal working capital requirements of the Company. The Company believes it has adequate sources of capital to meet short-term liquidity needs through its cash and cash equivalents of $1.3 million at December 31, 2011 and availability under the Restated Credit Agreement, subject to the Company s borrowing base and satisfaction of existing debt covenants. Future operating cash flows are primarily dependent upon the Company s profitability and its ability to manage its working capital requirements, primarily accounts receivable, accounts payable and wage and benefit accruals. The Company was in compliance with its debt covenants at December 31, 2011.

See Forward-Looking Statements and Item 1A. Risk Factors for a more complete discussion of potential risks and uncertainties that could materially affect our future performance.

Actual net capital expenditures are summarized in the following table (millions):

	Years ended		
	2011	2010	2009
Land and structures:			
Additions	$ 2.2	$ 0.2	$ 7.7
Sales	(2.7)		(1.2)
Revenue equipment, net	59.8	1.6	(0.8)
Technology and other	8.6	1.5	1.9
Total	$ 67.9	$ 3.3	$ 7.6

In addition to the amounts disclosed in the table above, the Company had an additional $0.01 million in capital expenditures for revenue equipment that was received but not paid for prior to December 31, 2011.

In accordance with U.S. generally accepted accounting principles, our operating leases are not recorded in our consolidated balance sheet; however, the future minimum lease payments are included in the Contractual Obligations table below. See the notes to our audited consolidated financial statements included in this Form 10-K for additional information. In addition to the principal amounts disclosed in the tables below, the Company has interest obligations of approximately $4.5 million for 2012 and decreasing for each year thereafter, based on borrowings outstanding at December 31, 2011.

Contractual Obligations

The following tables set forth a summary of our contractual obligations and other commercial commitments as of December 31, 2011 (in millions):

	Payments due by year						
	2012	2013	2014	2015	2016	Thereafter	Total
Contractual obligations:							
Long-term debt obligations:							
Revolving line of credit(1)	$	$	$	$	$	$	$
Long-term debt(1)	22.1	22.1	7.2	7.2	7.2	7.1	72.9
Operating leases(2)	12.5	10.2	7.6	6.3	5.0	22.9	64.5
Purchase obligations(3)	47.5						47.5
Total contractual obligations	$ 82.1	$ 32.3	$ 14.8	$ 13.5	$ 12.2	$ 30.0	$ 184.9

(1) See Note 3 to the accompanying audited consolidated financial statements in this Form 10-K.

(2) See Note 4 to the accompanying audited consolidated financial statements in this Form 10-K.

Table of Contents

(3) Includes $44.3 million of commitments for capital expenditures.

	Amount of commitment expiration by year						
	2012	2013	2014	2015	2016	Thereafter	Total
Other commercial commitments:							
Available line of credit(1)	$	$	$	$ 100.3	$	$	$ 100.3
Letters of credit	51.5						51.5
Surety bonds	6.1						6.1
Total commercial commitments	$ 57.6	$	$	$ 100.3	$	$	$ 157.9

(1) Subject to the satisfaction of existing debt covenants.

The Company has unrecognized tax benefits of approximately $2.6 million and accrued interest and penalties of $1.4 million related to the unrecognized tax benefits as of December 31, 2011. The Company cannot reasonably estimate the timing of cash settlement with respective taxing authorities beyond one year and accordingly has not included the amounts within the above contractual cash obligation and other commercial commitment tables.

The Company sold the stock of Jevic Transportation, Inc. (Jevic) on June 30, 2006 and remains a guarantor under indemnity agreements, primarily with certain insurance underwriters with respect to Jevic s self-insured retention (SIR) obligation for workers compensation, bodily injury and property damage and general liability claims against Jevic arising out of occurrences prior to the transaction date. In September 2008, the Company entered into a settlement agreement with the debtors of Jevic, which was approved by the bankruptcy court, under which the Company assumed Jevic s SIR obligation on the workers compensation, bodily injury and property damage, and general liability claims arising prior to the transaction date. In addition, the settlement agreement included a mutual release of claims, except for the Company s responsibility to Jevic for certain outstanding tax liabilities in the states of New York and New Jersey for the periods prior to the transaction date and for any potential fraudulent conveyance claims.

Critical Accounting Policies and Estimates

The Company makes estimates and assumptions in preparing the consolidated financial statements that affect reported amounts and disclosures therein. In the opinion of management, the accounting policies that generally have the most significant impact on the financial position and results of operations of the Company include:

Claims and Insurance Accruals. The Company has self-insured retention limits generally ranging from $250,000 to $2.0 million per claim for medical, workers compensation, auto liability, casualty and cargo claims. The liabilities associated with the risk retained by the Company are estimated in part based on historical experience, third-party actuarial analysis with respect to workers compensation claims, demographics, nature and severity, past experience and other assumptions. The liabilities for self-funded retention are included in claims and insurance reserves based on claims incurred with liabilities for unsettled claims and claims incurred but not yet reported being actuarially determined with respect to workers compensation claims and with respect to all other liabilities, estimated based on management s evaluation of the nature and severity of individual claims and historical experience. However, these estimated accruals could be significantly affected if the actual costs of the Company differ from these assumptions. A significant number of these claims typically take several years to develop and even longer to ultimately settle. These estimates tend to be reasonably accurate over time; however, assumptions regarding severity of claims, medical cost inflation, as well as specific case facts can create short-term volatility in estimates.

Table of Contents

Revenue Recognition and Related Allowances. Revenue is recognized on a percentage-of-completion basis for shipments in transit while expenses are recognized as incurred. In addition, estimates included in the recognition of revenue and accounts receivable include estimates of shipments in transit and estimates of future adjustments to revenue and accounts receivable for billing adjustments and collectability.

Revenue is recognized in a systematic process whereby estimates of shipments in transit are based upon actual shipments picked up, scheduled day of delivery and current trend in average rates charged to customers. Since the cycle for pickup and delivery of shipments is generally 1-3 days, typically less than 5 percent of a total month s revenue is in transit at the end of any month. Estimates for credit losses and billing adjustments are based upon historical experience of credit losses, adjustments processed and trends of collections. Billing adjustments are primarily made for discounts and billing corrections. These estimates are continuously evaluated and updated; however, changes in economic conditions, pricing arrangements and other factors can significantly impact these estimates.

Depreciation and Capitalization of Assets. Under the Company s accounting policy for property and equipment, management establishes appropriate depreciable lives and salvage values for the Company s revenue equipment (tractors and trailers) based on their estimated useful lives and estimated fair values to be received when the equipment is sold or traded in. These estimates are routinely evaluated and updated when circumstances warrant. However, actual depreciation and salvage values could differ from these assumptions based on market conditions and other factors.

Equity-based Incentive Compensation. The Company maintains long-term incentive compensation arrangements in the form of stock options, restricted stock and stock-based awards. The criteria for the stock-based awards are total shareholder return versus a peer group of companies over a three-year performance period. The Company accounts for its stock-based awards in accordance with Financial Accounting Standards Board Accounting Standards Codification Topic 718 (FASB ASC 718) with the expense amortized over the three-year vesting period based on the Monte Carlo fair value method at the date the stock-based awards are granted. The Company accounts for stock options in accordance with FASB ASC 718 with option expense amortized over the three-year vesting period based on the Black-Scholes-Merton fair value at the date the options are granted.

These accounting policies and others are described in further detail in the notes to our audited consolidated financial statements included in this Form 10-K.

The preparation of financial statements in accordance with U.S. generally accepted accounting principles requires management to adopt accounting policies and make significant judgments and estimates to develop amounts reflected and disclosed in the consolidated financial statements. In many cases, there are alternative policies or estimation techniques that could be used. We maintain a thorough process to review the application of our accounting policies and to evaluate the appropriateness of the many estimates that are required to prepare the consolidated financial statements. However, even under optimal circumstances, estimates routinely require adjustment based on changing circumstances and the receipt of new or better information.

Item 7A. ***Quantitative and Qualitative Disclosures About Market Risk***

The Company is exposed to a variety of market risks including the effects of interest rates and fuel prices. The detail of the Company s debt structure is more fully described in the notes to the consolidated financial statements set forth in this Form 10-K for the year ended December 31, 2011. To help mitigate our risk to rising fuel prices, the Company has implemented a fuel surcharge program. This program is well established within the industry and customer acceptance of fuel surcharges remains high. Since the amount of fuel surcharge is based on average national fuel prices and is reset weekly, exposure of the Company to fuel price volatility is significantly reduced. However, the fuel surcharge may not fully offset fuel price fluctuations during periods of rapid increases or decreases in the price of fuel and is also subject to overall competitive pricing negotiations.

Table of Contents

The following table provides information about the Company s third-party financial instruments as of December 31, 2011 with comparative information for December 31, 2010. The table presents principal cash flows (in millions) and related weighted average interest rates by contractual maturity dates. The fair value of the fixed rate debt (in millions) was estimated based upon the borrowing rates currently available to the Company for debt with similar terms and remaining maturities.

	Expected maturity date						2011		2010	
	2012	2013	2014	2015	2016	Thereafter	Total	Fair Value	Total	Fair Value
Fixed rate debt	$ 22.1	$ 22.1	$ 7.2	$ 7.2	$ 7.2	$ 7.1	$ 72.9	$ 76.5	$ 90.0	$ 97.7
Average interest rate	6.93%	6.98%	6.78%	6.16%	6.16%	6.16%				
Variable rate debt										
Average interest rate										

Table of Contents

Item 8. ***Financial Statements and Supplementary Data***

FINANCIAL STATEMENTS

Reports of Independent Registered Public Accounting Firm	33
Consolidated Balance Sheets December 31, 2011 and 2010	35
Consolidated Statements of Operations Years ended December 31, 2011, 2010 and 2009	36
Consolidated Statements of Shareholders Equity Years ended December 31, 2011, 2010 and 2009	37
Consolidated Statements of Cash Flows Years ended December 31, 2011, 2010 and 2009	38
Notes to Consolidated Financial Statements	39

Table of Contents

Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders

Saia, Inc.:

We have audited the accompanying consolidated balance sheets of Saia, Inc. and Subsidiary as of December 31, 2011 and 2010, and the related consolidated statements of operations, shareholders equity, and cash flows for each of the years in the three-year period ended December 31, 2011. These consolidated financial statements are the responsibility of the Company s management. Our responsibility is to express an opinion on these consolidated financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free of material misstatement. An audit includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Saia, Inc. and Subsidiary as of December 31, 2011 and 2010, and the results of their operations and their cash flows for each of the years in the three-year period ended December 31, 2011, in conformity with U.S. generally accepted accounting principles.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), Saia, Inc. s internal control over financial reporting as of December 31, 2011, based on criteria established in *Internal Control Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO), and our report dated March 2, 2012 expressed an unqualified opinion on the effectiveness of the Company s internal control over financial reporting.

/s/ KPMG LLP

Atlanta, Georgia

March 2, 2012

Table of Contents

Report of Independent Registered Public Accounting Firm

The Board of Directors and Shareholders

Saia, Inc.:

We have audited Saia, Inc. s internal control over financial reporting as of December 31, 2011, based on criteria established in *Internal Control Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). Saia, Inc. s management is responsible for maintaining effective internal control over financial reporting and for its assessment of the effectiveness of internal control over financial reporting, included in the accompanying Management s Report on Internal Control over Financial Reporting as set forth in Item 9A. of Saia, Inc. s Annual Report on Form 10-K for the year ended December 31, 2011. Our responsibility is to express an opinion on the Company s internal control over financial reporting based on our audit.

We conducted our audit in accordance with the standards of the Public Company Accounting Oversight Board (United States). Those standards require that we plan and perform the audit to obtain reasonable assurance about whether effective internal control over financial reporting was maintained in all material respects. Our audit included obtaining an understanding of internal control over financial reporting, assessing the risk that a material weakness exists, and testing and evaluating the design and operating effectiveness of internal control based on the assessed risk. Our audit also included performing such other procedures as we considered necessary in the circumstances. We believe that our audit provides a reasonable basis for our opinion.

A company s internal control over financial reporting is a process designed to provide reasonable assurance regarding the reliability of financial reporting and the preparation of financial statements for external purposes in accordance with generally accepted accounting principles. A company s internal control over financial reporting includes those policies and procedures that (1) pertain to the maintenance of records that, in reasonable detail, accurately and fairly reflect the transactions and dispositions of the assets of the company; (2) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that receipts and expenditures of the company are being made only in accordance with authorizations of management and directors of the company; and (3) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use, or disposition of the company s assets that could have a material effect on the financial statements.

Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Also, projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

In our opinion, Saia, Inc. maintained, in all material respects, effective internal control over financial reporting as of December 31, 2011, based on criteria established in *Internal Control Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission.

We also have audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheets of Saia, Inc. and Subsidiary as of December 31, 2011 and 2010, and the related consolidated statements of operations, shareholders equity, and cash flows for each of the years in the three-year period ended December 31, 2011, and our report dated March 2, 2012 expressed an unqualified opinion on those consolidated financial statements.

/s/ KPMG LLP

Atlanta, Georgia

March 2, 2012

Table of Contents

Saia, Inc. and Subsidiary

Consolidated Balance Sheets

	December	
	2011	**2010**
	(in thousands, except share and per share data)	
ASSETS		
Current Assets:		
Cash and cash equivalents	$ 1,317	$ 29,045
Accounts receivable, less allowance of $3,811 and $4,652 in 2011 and 2010	107,436	94,569
Prepaid expenses and other	11,572	8,984
Deferred income taxes	14,052	10,562
Income tax receivable	3,312	5,449
Other current assets	5,127	4,887
Total current assets	142,816	153,496
Property and Equipment, at cost	669,345	610,572
Less-accumulated depreciation	344,890	319,634
Net property and equipment	324,455	290,938
Identifiable Intangibles, net	1,450	1,840
Other Noncurrent Assets	6,165	5,883
Total assets	$ 474,886	$ 452,157
LIABILITIES AND SHAREHOLDERS EQUITY		
Current Liabilities:		
Accounts payable	$ 39,783	$ 37,745
Wages, vacations and employees benefits	21,185	19,101
Claims and insurance accruals	27,602	20,560
Other current liabilities	13,635	11,217
Current portion of long-term debt	22,143	17,143
Total current liabilities	124,348	105,766
Other Liabilities:		
Long-term debt, less current portion	50,714	72,857
Deferred income taxes	51,289	39,077
Claims, insurance and other	29,234	28,099
Total other liabilities	131,237	140,033
Commitments and Contingencies		
Shareholders Equity:		
Preferred stock, $0.001 par value, 50,000 shares authorized, none issued and outstanding		
Common stock, $0.001 par value, 50,000,000 shares authorized, 15,937,821 and 15,900,245 shares issued and outstanding at December 31, 2011 and 2010, respectively	16	16
Additional paid-in-capital	203,793	202,751
Deferred compensation trust, 139,324 and 169,344 shares of common stock at cost at December 31, 2011 and 2010, respectively	(2,199)	(2,727)
Retained earnings	17,691	6,318
Total shareholders equity	219,301	206,358

Total liabilities and shareholders equity	$ 474,886	$ 452,157

See accompanying notes to consolidated financial statements.

Table of Contents

Saia, Inc. and Subsidiary

Consolidated Statements of Operations

For the years ended December 31, 2011, 2010 and 2009

	2011	2010	2009
	(in thousands, except per share data)		
Operating Revenue	$ 1,030,224	$ 902,660	$ 849,141
Operating Expenses:			
Salaries, wages and employees benefits	513,977	481,197	486,473
Purchased transportation	87,159	80,859	64,728
Fuel, operating expenses and supplies	293,534	233,771	197,108
Operating taxes and licenses	38,228	36,981	35,465
Claims and insurance	32,067	21,870	29,812
Depreciation and amortization	37,278	36,159	39,342
Operating (gains), net	(165)	(277)	(94)
Total operating expenses	1,002,078	890,560	852,834
Operating Income (Loss)	28,146	12,100	(3,693)
Nonoperating Expenses (Income):			
Interest expense	10,468	10,602	12,156
Other, net	(52)	(435)	(208)
Nonoperating expenses, net	10,416	10,167	11,948
Income (Loss) from Continuing Operations Before Income Taxes	17,730	1,933	(15,641)
Income Tax Expense (Benefit)	6,357	(24)	(6,605)
Income (Loss) from Continuing Operations	11,373	1,957	(9,036)
Discontinued Operations, net of tax			
Income on disposal			1,161
Net Income (Loss)	$ 11,373	$ 1,957	$ (7,875)
Weighted average common shares outstanding basic	15,789	15,713	13,423
Weighted average common shares outstanding diluted	16,136	16,115	13,423
Basic Earnings (Loss) Per Share-Continuing Operations	$ 0.72	$ 0.12	$ (0.67)
Basic Earnings Per Share-Discontinued Operations			0.08
Basic Earnings (Loss) Per Share	$ 0.72	$ 0.12	$ (0.59)
Diluted Earnings (Loss) Per Share-Continuing Operations	$ 0.70	$ 0.12	$ (0.67)
Diluted Earnings Per Share-Discontinued Operations			0.08
Diluted Earnings (Loss) Per Share	$ 0.70	$ 0.12	$ (0.59)

See accompanying notes to consolidated financial statements.

36

Table of Contents

Saia, Inc. and Subsidiary

Consolidated Statements of Shareholders Equity

For the years ended December 31, 2011, 2010 and 2009

	Common Shares	Common Stock	Additional Paid-in Capital	Deferred Compensation Trust	Retained Earnings	Total
			(in thousands)			
BALANCE at December 31, 2008	13,510,709	$ 14	$ 174,079	$ (2,757)	$ 12,236	$ 183,572
Stock compensation for options and long-term incentives			1,477			1,477
Director deferred shares for annual deferral elections	2,300		359			359
Exercise of stock options, including tax benefits of $341	44,271		294			294
Net proceeds from issuance of common shares	2,310,000	2	24,867			24,869
Purchase of shares by Deferred Compensation Trust				(168)		(168)
Sale of shares by Deferred Compensation Trust			(35)	188		153
Net loss					(7,875)	(7,875)
BALANCE at December 31, 2009	15,867,280	16	201,041	(2,737)	4,361	202,681
Stock compensation for options and long-term incentives	2,588		1,469			1,469
Director deferred shares for annual deferral elections	2,280		423			423
Exercise of stock options, including tax benefits of $182	28,097		168			168
Additional legal fees for issuance of common shares			(50)			(50)
Deferred tax adjustment for long-term incentive plan			(300)			(300)
Purchase of shares by Deferred Compensation Trust				(39)		(39)
Sale of shares by Deferred Compensation Trust				49		49
Net income					1,957	1,957
BALANCE at December 31, 2010	15,900,245	16	202,751	(2,727)	6,318	206,358
Stock compensation for options and long-term incentives	1,680		1,451			1,451
Director deferred shares for annual deferral elections			344			344
Exercise of stock options, including tax benefits of $23	10,590		149			149
Shares issued for long-term incentive awards net of shares withheld for taxes	25,306		(203)			(203)
Deferred tax adjustment for long-term incentive plan			(134)			(134)
Purchase of shares by Deferred Compensation Trust			(4)	(147)		(151)
Sale of shares by Deferred Compensation Trust			(561)	675		114
Net income					11,373	11,373
BALANCE at December 31, 2011	15,937,821	$ 16	$ 203,793	$ (2,199)	$ 17,691	$ 219,301

See accompanying notes to consolidated financial statements.

37

Table of Contents

Saia, Inc. and Subsidiary

Consolidated Statements of Cash Flows

For the years ended December 31, 2011, 2010 and 2009

	2011	2010	2009
		(in thousands)	
Operating Activities:			
Net income (loss)	$ 11,373	$ 1,957	$ (7,875)
Noncash items included in net income (loss):			
Depreciation and amortization	37,278	36,159	39,342
Income on discontinued operations			(1,161)
Provision for doubtful accounts	1,508	3,264	3,201
Deferred income taxes	8,331	(1,194)	(1,945)
Gain from property disposals, net	(165)	(277)	(94)
Stock-based compensation	1,795	1,892	1,836
Changes in operating assets and liabilities:			
Accounts receivable	(14,376)	(10,326)	2,983
Accounts payable	2,026	(9,857)	1,457
Other working capital items, net	11,379	4,607	(21,501)
Claims, insurance and other	1,134	(1,006)	1,892
Other, net	(1,004)	(249)	125
Net investment in discontinued operations	(1,068)	(1,584)	(4,171)
Net cash provided by operating activities	58,211	23,386	14,089
Investing Activities:			
Acquisition of property and equipment	(70,862)	(3,815)	(8,362)
Proceeds from disposal of property and equipment	2,963	560	788
Net cash used in investing activities	(67,899)	(3,255)	(7,574)
Financing Activities:			
Repayment of long-term debt	(17,143)		(46,500)
Net proceeds from issuance of common shares			24,869
Payment of debt issuance costs	(1,046)		(3,493)
Proceeds on stock option exercises (including excess tax benefits)	149	168	294
Net cash (used in) provided by financing activities	(18,040)	168	(24,830)
Net (Decrease) Increase in Cash and Cash Equivalents	(27,728)	20,299	(18,315)
Cash and cash equivalents, beginning of year	29,045	8,746	27,061
Cash and cash equivalents, end of year	$ 1,317	$ 29,045	$ 8,746

See accompanying notes to consolidated financial statements.

Table of Contents

Saia, Inc. and Subsidiary

Notes to Consolidated Financial Statements

December 31, 2011, 2010 and 2009

1. Description of Business and Summary of Accounting Policies

Description of Business

Saia, Inc. and its subsidiary, Saia Motor Freight Line, LLC (Saia or the Company) (formerly SCS Transportation, Inc.), headquartered in Johns Creek, Georgia, is a leading transportation company providing regional and interregional less than truckload (LTL) services, selected national LTL and time-definite services across the United States through its wholly-owned subsidiary, Saia Motor Freight Line, LLC (Saia Motor Freight). Saia Motor Freight provides delivery in 34 states across the South, Southwest, West, Midwest and Pacific Northwest.

Basis of Presentation

The accompanying consolidated financial statements include the accounts of Saia, Inc. and its wholly-owned regional transportation subsidiary, Saia Motor Freight Line, LLC.

All significant intercompany accounts and transactions have been eliminated in the consolidated financial statements.

Use of Estimates

Management makes estimates and assumptions when preparing the consolidated financial statements in conformity with U.S. generally accepted accounting principles. These estimates and assumptions affect the amounts reported in the consolidated financial statements and footnotes. Actual results could differ from those estimates.

New Accounting Pronouncements

There were no new accounting pronouncements issued or effective during the fiscal year which have had or are expected to have a material impact on the Consolidated Financial Statements.

Summary of Accounting Policies

Major accounting policies and practices used in the preparation of the accompanying consolidated financial statements not covered in other notes to the consolidated financial statements are as follows:

Cash Equivalents and Checks Outstanding: Cash equivalents in excess of current operating requirements are invested in short-term interest bearing instruments purchased with original maturities of three months or less and are stated at cost, which approximates market. Changes in checks outstanding in excess of cash on deposit are classified in accounts payable on the accompanying consolidated balance sheets and in operating activities in the accompanying consolidated statements of cash flows.

Inventories, fuel and operating supplies: Inventories are carried at average cost and included in other current assets. To mitigate the Company s risk to rising fuel prices, the Company has implemented fuel surcharge programs and considered effects of these fuel surcharge programs in customer pricing negotiations. Since the amount of fuel surcharge billed to customers is based on average national diesel fuel prices and is reset weekly, exposure of Saia to fuel price volatility is significantly reduced.

Table of Contents

Property and Equipment Including Repairs and Maintenance: Property and equipment are carried at cost less accumulated depreciation. Depreciation is computed using the straight-line method based on the following service lives:

	Years
Structures	20 to 25
Tractors	8 to 10
Trailers	10 to 14
Other revenue equipment	10 to 14
Technology equipment and software	3 to 5
Other	3 to 10

At December 31, property and equipment consisted of the following (in thousands):

	2011	2010
Land	$ 51,572	$ 53,516
Structures	111,090	110,046
Tractors	221,574	175,613
Trailers	159,597	161,120
Other revenue equipment	28,013	25,626
Technology equipment and software	44,988	36,658
Other	52,511	47,993
Total property and equipment, at cost	$ 669,345	$ 610,572

Maintenance and repairs are charged to operations while replacements and improvements that extend the asset s life are capitalized. The Company s investment in technology equipment and software consists primarily of systems to support customer service and freight management.

Computer Software Developed or Obtained for Internal Use: The Company capitalizes certain costs associated with developing or obtaining internal-use software. Capitalizable costs include external direct costs of materials and services utilized in developing or obtaining the software and payroll and payroll-related costs for employees directly associated with the development of the project. For the years ended December 31, 2011, 2010 and 2009, the Company capitalized in continuing operations $1.6 million, $0.6 million and $1.3 million, respectively, of primarily payroll-related costs.

Claims and Insurance Accruals: Claims and insurance accruals, both current and long-term, reflect the estimated cost of claims for workers compensation (discounted to present value), cargo loss and damage, and bodily injury and property damage not covered by insurance. These costs are included in claims and insurance expense, except for workers compensation, which is included in employees benefits expense. The liabilities for self-funded retention are included in claims and insurance reserves based on claims incurred. Liabilities for unsettled claims and claims incurred but not yet reported are actuarially determined with respect to workers compensation claims and with respect to all other liabilities, estimated based on management s evaluation of the nature and severity of individual claims and past experience. The former parent of Saia provides guarantees for claims in certain self-insured states that arose prior to September 30, 2002 (See Note 2 for more information regarding the guarantees).

Risk retention amounts per occurrence during the three years ended December 31, 2011, were as follows:

Workers compensation	$ 1,000,000
Bodily injury and property damage	2,000,000
Employee medical and hospitalization	300,000
Cargo loss and damage	250,000

40

Table of Contents

The Company s insurance accruals are presented net of amounts receivable from insurance companies that provide coverage above the Company s retention.

Income Taxes: Income taxes are accounted for under the asset and liability method. Deferred tax assets and liabilities are recognized for the future tax consequences attributable to differences between the financial statement carrying amounts of existing assets and liabilities and their respective tax bases and operating loss and tax credit carry forwards. Deferred tax assets and liabilities are measured using enacted tax rates expected to apply to taxable income in the years in which those temporary differences are expected to be recovered or settled. The effect on deferred tax assets and liabilities of a change in tax rates is recognized in income in the period that includes the enactment date. As required by the income taxes Topic of Financial Accounting Standards Board (FASB) Account Standards Codification ASC 740, the Company follows this guidance which defines the threshold for recognizing the benefits of tax-filing positions in the financial statements as more-likely-than-not to be sustained by the tax authority. ASC 740 *Income Taxes* also prescribes a method for computing the tax benefit of such tax positions to be recognized in the financial statements. In addition, it provides guidance on derecognition, classification, interest and penalties, accounting in interim periods, disclosure and transition.

Revenue Recognition: Revenue is recognized on a percentage-of-completion basis for shipments in transit while expenses are recognized as incurred.

Stock-Based Compensation: The Company accounts for its employee stock-based compensation awards in accordance with ASC Topic 718, *Compensation-Stock Compensation.* ASC 718 requires that all employee stock-based compensation is recognized as a cost in the financial statements and that for equity-classified awards such costs are measured at the grant date fair value of the award.

Stock-based awards are accounted for in accordance with ASC 718 *Compensation-Stock Compensation* with the expense amortized over the three-year vesting period using a Monte Carlo model to estimate fair value at the date the awards are granted.

Credit Risk: The Company routinely grants credit to its customers. The risk of significant loss in trade receivables is substantially mitigated by the Company s credit evaluation process, short collection terms, low revenue per transaction and services performed for a large number of customers with no single customer representing more than 6.0 percent of consolidated operating revenue. Allowances for potential credit losses are based on historical experience, current economic environment, expected trends and customer specific factors.

Impairment of Long-Lived Assets: As required by the *Property, Plant, and Equipment* Topic of FASB ASC 360, long-lived assets, such as property, plant and equipment, and purchased intangible assets subject to amortization, are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount of an asset may not be recoverable. If circumstances require a long-lived asset or asset group be tested for possible impairment, the Company first compares undiscounted cash flows expected to be generated by that asset or asset group to its carrying value. If the carrying value of the long-lived asset or asset group is not recoverable on an undiscounted cash flow basis, impairment is recognized to the extent that the carrying value exceeds its fair value. Fair value is determined through various valuation techniques including discounted cash flow models, quoted market values and third-party independent appraisals, as deemed necessary.

Advertising: The costs of advertising are expensed as incurred. Advertising costs charged to expense for continuing operations were $0.8 million, $0.3 million and $0.3 million in 2011, 2010 and 2009, respectively.

Financial Instruments

The carrying amounts of financial instruments including cash and cash equivalents, accounts receivable, accounts payable and short-term debt approximated fair value as of December 31, 2011 and 2010, because of the relatively short maturity of these instruments. See Note 3 for fair value disclosures related to long-term debt.

Table of Contents

2. Related-Party Transactions

On September 30, 2002, Yellow Corporation (Yellow) completed the spin-off of its 100 percent interest in the Company to Yellow shareholders (the Spin-off) in a tax-free distribution under Section 355 of the Internal Revenue Code. Subsequent to the Spin-off, Yellow continues to provide guarantees for certain pre-Spin-off workers compensation and casualty claims for which the Company is allocated its pro rata share of letters of credit which Yellow must maintain for these insurance programs. Yellow allocated $1.7 million in letters of credit at December 31, 2011 and 2010, in connection with the Company s insurance programs for which the Company pays quarterly Yellow s cost plus 125 basis points through 2011.

3. Debt and Financing Arrangements

At December 31, debt consisted of the following (in thousands):

	December 31, 2011	December 31, 2010
Credit Agreement with Banks, described below	$	$
Senior Notes under a Master Shelf Agreement, described below	72,857	90,000
Total debt	72,857	90,000
Less: current portion of long-term debt	22,143	17,143
Long-term debt, less current portion	$ 50,714	$ 72,857

The Company is party to a revolving credit agreement (Restated Credit Agreement) with a group of banks to fund capital investment and working capital needs. The facility provides up to $150 million in availability, subject to a borrowing base and expires on November 2016. The Company is also party to a long-term note agreement (Restated Master Shelf Agreement), as discussed below. The Company entered into amendments in June and December 2009 to the Revolving Credit Agreement and Master Shelf Agreement obtaining financial covenant relief through March 31, 2011 at which time the financial covenants return to the pre-relief levels. Pursuant to those amendments, the Company agreed to increases in interest rates, letter of credit fees and certain other fees and pledged certain real estate and facilities, tractors and trailers, accounts receivable and other assets to secure indebtedness under both agreements.

Simultaneously with the December 2009 amendments, the Company issued 2,310,000 shares of common stock in a private placement, which generated approximately $24.9 million in net proceeds. Proceeds were used primarily to prepay in December 2009 approximately $17.5 million in indebtedness and $7.0 million in scheduled interest payments that was otherwise due under the Master Shelf Agreement in 2010.

In November 2011, the Company entered into amendments to the Restated Credit Agreement and Master Shelf Agreement as described below.

Restated Credit Agreement

In November 2011, the Restated Credit Agreement was amended to increase the revolving credit facility from $120 million to $150 million which resulted in amendment fees of $1.0 million in the fourth quarter of 2011. The amendment added an accordion feature that allows for up to an additional $40 million, subject to lender approval, in the total commitments under the Restated Credit Agreement. Additionally, the maturity has been extended to November 2016.

The December 2009 amendment to the Restated Credit Agreement reduced the revolving credit facility from $160 million to $120 million and resulted in debt issuance cost being expensed of $0.5 million in 2009. The Company also agreed as part of that amendment to prepay approximately $2.0 million in letter of credit fees otherwise payable in 2010. The Restated Credit Agreement was subject to a borrowing base described below and was scheduled to mature on January 28, 2013.

Table of Contents

Under the Restated Credit Agreement, interest rate spreads on revolving credit loans, fees on letters of credit fees and fees on the unused portion of the revolving credit loans increased from the interest rate margins and fees in place prior to the 2009 amendments but continued to be based on the Company s leverage ratio. Prior to the June 2009 amendment, the LIBOR rate margin and letter of credit fee ranged from 62.5 basis points to 162.5 basis points, the base rate margin ranged from minus 100 basis points to zero basis points and the unused portion fee ranged from 15 basis points to 25 basis points. Under the Restated Credit Agreement effective as of June 26, 2009, the LIBOR rate margin and letter of credit fees ranged from 275 basis points to 400 basis points, the base rate margin ranged from 50 basis points to 175 basis points and the unused portion fee ranged from 40 basis points to 50 basis points, The November 2011 amendment (effective as of November 30, 2011) provides for a LIBOR rate margin from 200 basis points to 300 basis points, base rate margin from zero to 75 basis points, letter of credit fees from 212.5 basis points to 312.5 basis points and an unused portion fee from 25 basis points to 35 basis points.

Under the Restated Credit Agreement, the Company must maintain certain financial covenants including a minimum fixed charge coverage ratio, a leverage ratio and a minimum tangible net worth, among others. The Restated Credit Agreement prohibits the Company from paying a dividend. The Restated Credit Agreement also provides for a pledge by the Company of certain land and structures, certain tractors, trailers and other personal property and accounts receivable, as defined in the Restated Credit Agreement. Total bank commitments under the Restated Credit Agreement are $150 million subject to a borrowing base calculated utilizing certain property, equipment and accounts receivable as defined in the Restated Credit Agreement.

At December 31, 2011, the Company had no borrowings under the Restated Credit Agreement and $49.7 million in letters of credit outstanding under the Restated Credit Agreement. At December 31, 2010, the Company had no borrowings under the Credit Agreement and $55.1 million in letters of credit outstanding under the Credit Agreement. The available portion of the Credit Agreement may be used for future capital expenditures, working capital and letter of credit requirements, as needed.

Restated Master Shelf Agreement

In November 2011, the Company amended the Restated Master Shelf Agreement to remove the adjusted leverage ratio from the financial covenants. The Note maturities remain the same.

On September 20, 2002, the Company issued $100 million in Senior Notes under a $125 million (amended to $150 million in April 2005) Master Shelf Agreement with Prudential Investment Management, Inc. and certain of its affiliates. The Company issued another $25 million in Senior Notes on November 30, 2007 and $25 million in Senior Notes on January 31, 2008 under the same Master Shelf Agreement.

The initial $100 million Senior Notes have a fixed interest rate of 7.38 percent. Payments due under the $100 million Senior Notes were interest only until June 30, 2006 and at that time semi-annual principal payments began with the final payment due December 2013. The November 2007 issuance of $25 million Senior Notes has a fixed interest rate of 6.14 percent. The January 2008 issuance of $25 million Senior Notes has a fixed interest rate of 6.17 percent. Payments due for both $25 million issuances were interest only until June 30, 2011 and at that time semi-annual principal payments began with the final payments due January 1, 2018. Under the terms of the Senior Notes, the Company must maintain certain financial covenants including a minimum fixed charge coverage ratio, a leverage ratio and a minimum tangible net worth, among others. The Restated Master Shelf Agreement prohibits the Company from paying a dividend. The Restated Master Shelf Agreement also provides for a pledge by the Company of certain land and structures, certain tractors, trailers and other personal property and accounts receivable, as defined in the Restated Master Shelf Agreement.

In connection with the December 2009 amendment of the Master Shelf Agreement, the Company prepaid the principal and interest on the Senior Notes in December 2009 otherwise due and payable during 2010, at the current interest rates. This resulted in no current portion due and prepaid interest included in prepaid expenses. In

Table of Contents

addition, the interest rate increased to 9.75 percent in the first quarter of 2011. The interest rate on those notes returned to the original levels on July 1, 2011, after the Company demonstrated compliance with the original financial covenants for the second quarter of 2011.

Other

The Company paid cash for interest of $9.0 million, $3.1 million and $10.7 million for December 31, 2011, 2010 and 2009, respectively.

Based on the borrowing rates currently available to the Company for debt with similar terms and remaining maturities, the estimated fair value of total debt at December 31, 2011 and 2010 is $76.5 million and $97.7 million, respectively, based upon level two in the fair value hierarchy.

The principal maturities of long-term debt for the next five years (in thousands) are as follows:

	Amount
2012	$ 22,143
2013	22,143
2014	7,143
2015	7,143
2016	7,143
Thereafter through 2018	7,142
Total	$ 72,857

4. Commitments, Contingencies and Uncertainties

The Company leases certain service facilities and equipment. Rent expense from continuing operations was $17.8 million, $17.4 million and $14.9 million for the years ended December 31, 2011, 2010 and 2009, respectively.

At December 31, 2011, the Company was committed under non-cancellable operating lease agreements requiring minimum annual rentals payable as follows (in thousands):

	Amount
2012	$ 12,490
2013	10,211
2014	7,571
2015	6,271
2016	4,970
Thereafter through 2018	22,961
Total	$ 64,474

Management expects that in the normal course of business leases will be renewed or replaced as they expire.

Capital expenditures committed were $44.3 million at December 31, 2011. As of December 31, 2011 and 2010, the Company had both $0.6 million of capital expenditures in accounts payable as non-cash operating activities.

California Labor Code Litigation. In December 2011, the United States District Court for the Central District of California dismissed with prejudice an action brought by a former employee against the Company.

44

Table of Contents

The complaint, originally filed in July 2007, purported to allege various violations of state labor laws on behalf of the named plaintiff and California dockworkers. No class was certified and the dismissal was pursuant to the parties Stipulation of Dismissal following a settlement between the plaintiff and the Company.

Other. The Company is subject to legal proceedings that arise in the ordinary course of its business. In the opinion of management, the aggregate liability, if any, with respect to these actions will not have a material adverse effect on our consolidated financial position but could have a material adverse effect on the results of operations in a quarter or annual period.

5. Goodwill and Other Intangible Assets

The Company recorded an impairment charge of $35.5 million to fully impair its then existing goodwill balance in 2008.

The Company reviews other intangible assets, including customer relationships and non-compete covenants, for impairment whenever events or changes in circumstances indicate that the carrying amount of such assets may not be recoverable. Recoverability of long-lived assets is measured by a comparison of the carrying amount of the asset group to the future undiscounted net cash flows expected to be generated by those assets. If such assets are considered to be impaired, the impairment charge recognized is the amount by which the carrying amounts of the assets exceeds the fair value of the assets.

The gross amounts and accumulated amortization of identifiable intangible assets are as follows (in thousands):

	December 31, 2011		December 31, 2010	
	Gross Amount	Accumulated Amortization	Gross Amount	Accumulated Amortization
Amortizable intangible assets:				
Customer relationships (useful life of 6-10 years)	$ 4,600	$ 3,150	$ 4,600	$ 2,860
Covenants not-to-compete (useful life of 4-6 years)	3,550	3,550	3,550	3,450
	$ 8,150	$ 6,700	$ 8,150	$ 6,310

Amortization expense for intangible assets was $0.4 million for 2011, $0.4 million for 2010 and $0.8 million for 2009. Estimated amortization expense for the five succeeding years follows (in thousands):

	Amount
2012	$ 290
2013	290
2014	290
2015	290
2016	290
Total	$ 1,450

Table of Contents

6. Computation of Earnings (Loss) Per Share

The calculation of basic earnings (loss) per common share and diluted earnings (loss) per common share is as follows (in thousands except per share amounts):

	Years Ended December 31,		
	2011	2010	2009
Numerator:			
Income (loss) from continuing operations	$ 11,373	$ 1,957	$ (9,036)
Income from discontinued operations, net			1,161
Net income (loss)	$ 11,373	$ 1,957	$ (7,875)
Denominator:			
Denominator for basic earnings per share weighted average common shares	15,789	15,713	13,423
Effect of dilutive stock options	39	42	
Effect of other common stock equivalents	308	360	
Denominator for diluted earnings per share adjusted weighted average common shares	16,136	16,115	13,423
Basic Earnings (Loss) Per Share Continuing Operations	$ 0.72	$ 0.12	$ (0.67)
Basic Earnings Per Share Discontinued Operations			0.08
Basic Earnings (Loss) Per Share	$ 0.72	$ 0.12	$ (0.59)
Diluted Earnings (Loss) Per Share Continuing Operations	$ 0.70	$ 0.12	$ (0.67)
Diluted Earnings Per Share Discontinued Operations			0.08
Diluted Earnings (Loss) Per Share	$ 0.70	$ 0.12	$ (0.59)

Due to the net loss for the year ended December 31, 2009, 503,200 dilutive shares had no effect on the calculation of loss per share. In 2011 and 2010, options for 293,944 and 239,300 shares of common stock were excluded from the calculation of diluted earnings per share because their effect was anti-dilutive.

7. Shareholders Equity

Deferred Compensation Trust

The Saia Executive Capital Accumulation Plan (the Capital Accumulation Plan) allows for the plan participants to make an irrevocable election to invest in the Company s common stock. Upon distribution, the funds invested in the Company s common stock will be paid out in Company stock rather than cash.

The following table summarizes the shares of the Company s common stock that were purchased and sold by the Company s Rabbi Trust, which holds the investments for the Capital Accumulation Plan:

	Years ended December 31,		
	2011	2010	2009
Shares of common stock purchased	11,790	3,026	16,160
Aggregate purchase price of shares purchased	$ 147,079	$ 39,000	$ 168,000
Shares of common stock sold	41,810	4,010	11,427

Aggregate sale price of shares sold	$ 675,151	$ 49,000	$ 153,000

Since the Capital Accumulation Plan provides for the obligation to be settled only in Company stock, the deferred compensation obligation is classified as an equity instrument with no adjustments to operating results based on changes in fair value.

Table of Contents

Directors Deferred Compensation

In December 2003, the Company adopted the Directors Deferred Fee Plan. Under the Directors Deferred Fee Plan, non-employee directors may defer all or a portion of their annual fees and retainers which are otherwise payable in the Company s common stock. Such deferrals are converted into units equivalent to the value of the Company s stock. Upon the directors termination, death or disability, accumulated deferrals are distributed in the form of Company common stock. The Company has 133,364 and 114,049 shares reserved for issuance under the Directors Deferred Fee Plan at December 31, 2011 and 2010, respectively. The shares reserved for issuance under the Directors Deferred Fee Plan are treated as common stock equivalents in computing diluted earnings per share.

Private Placement Offering

Effective December 29, 2009, the Company issued 2,310,000 shares of the Company s common stock at a price of $11.50 per share in a private placement transaction with certain qualified investment buyers. The net proceeds from the stock issuance were used to fund the prepayment of principal and interest on the Senior Notes.

8. Stock-Based Compensation

The Company accounts for its employee stock-based compensation awards in accordance with ASC Topic 718, *Compensation-Stock Compensation* (ASC Topic 718). ASC Topic 718 requires that all employee stock-based compensation is recognized as a cost in the financial statements and that for equity-classified awards such costs are measured at the grant date fair value of the award. The Company uses a Black-Scholes-Merton model to estimate the fair value of stock options granted to employees and will continue to use this option valuation model under ASC Topic 718.

ASC Topic 718 also requires the benefits of tax deductions in excess of recognized compensation cost to be reported as a financing cash flow, rather than as an operating cash flow. This requirement reduces net operating cash flows and increases net financing cash flows. For the years ended December 31, 2011, 2010 and 2009, cash flows from financing activities were increased by $23 thousand, $0.2 million and $0.3 million, respectively, for such excess tax deductions.

The shareholders of the Company approved the 2011 Omnibus Incentive Plan (the 2011 Omnibus Plan) and Amended and Restated 2003 Omnibus Incentive Plan (the 2003 Omnibus Plan) to allow the Company to issue equity based compensation to help attract and retain outstanding executive, managerial, supervisory or professional employees and non-employee directors. As of December 31, 2006, the Company had reserved 424,000 shares of its common stock under the 2003 Omnibus Plan. The 2003 Omnibus Plan was amended during 2007 to reserve another 400,000 shares of common stock for a total of 824,000 shares. As of December 31, 2011, the Company had reserved 824,000 shares of its common stock under the 2003 Omnibus Plan. The 2011 Omnibus Plan has 600,000 shares reserved. The 2011 Omnibus Plan and the 2003 Omnibus Plan provides for the grant or award of stock options; stock appreciation rights; restricted and unrestricted stock; and performance unit awards. Stock option awards to employees are granted with an exercise price equal to the market price of the Company s stock at the date of grant; stock option awards granted under the plans to date have cliff vesting at the end of three years of continuous service and have a seven-year contractual term. In addition, the 2003 Omnibus Plan was amended on January 27, 2011 to provide for the payment of non-employee director annual retainers in cash. Prior to that amendment, one-half of annual retainers paid to non-employee directors were paid in Company stock.

The 2011 Omnibus Plan and the 2003 Omnibus Plan provides for an annual grant to each non-employee director of no more than 4,000 shares and 3,000 shares, respectively, with the exact number of shares granted determined by the Compensation Committee of the Board. These share awards vest over three years for the 2011 Omnibus Plan, subject to acceleration of vesting upon leaving the Board or a change in control, and immediately upon grant for the 2003 Omnibus Plan.

Table of Contents

Shares issued to each non-employee director under this provision were 1,680, 2,280 and 2,300 for the years ended December 31, 2011, 2010 and 2009, respectively. Non-employee directors were also issued 19,315, 23,495 and 26,053 units equivalent to shares in the Company s common stock under the Directors Deferred Fee Plan during the years ended December 31, 2011, 2010 and 2009, respectively. The non-employee director stock options issued under the 2003 Omnibus Plan expire ten years from the date of grant; are exercisable six months after the date of grant; and have an exercise price equal to the fair market value of the Company s common stock on the date of grant. At December 31, 2011 and 2010, 164,599 and 189,905 shares, respectively, remain reserved and unissued under the provisions of the 2003 Omnibus Plan, substantially all of which are allocated to outstanding Performance Unit Awards and outstanding stock options described below. At December 31, 2011, 493,295 shares remain reserved and unissued under the provisions of the 2011 Omnibus Plan. The Company has a policy of issuing new shares to satisfy stock option exercises or other awards issued under the 2011 Omnibus Plan and 2003 Omnibus Plan.

The years ended December 31, 2011, 2010 and 2009 had stock option and restricted stock compensation expense of $0.6 million, $0.6 million and $0.7 million, respectively, included in salaries, wages and employees benefits. The Company recognized a tax benefit consistent with the appropriate tax rates for each of the respective periods. As of December 31, 2011, there is unrecognized compensation expense of $0.8 million related to unvested stock options and restricted stock, which is expected to be recognized over a weighted average period of 1.9 years. The Company recorded actual forfeitures of approximately 29% of the options issued during 2005 and 2006 directly as a result of the sale of Jevic and has adjusted the stock option compensation expense. The Company does not anticipate any additional significant forfeiture of unvested stock options.

The following table summarizes the activity of stock options for the year ended December 31, 2011 for both employees and non-employee directors:

	Options	Weighted average exercise price	Weighted Average Remaining Contractual Life (years)	Aggregate Intrinsic Value (000 s)
Outstanding at December 31, 2010	451,880	$ 17.12		
Granted	85,710			
Exercised	(10,590)			
Forfeited				
Outstanding at December 31, 2011	527,000	$ 17.12	3.5	$ 90
Exercisable at December 31, 2011	265,706	$ 20.33	1.9	$ 14

The total intrinsic value of options exercised during the years ended December 31, 2011, 2010 and 2009 was $0.1 million, $0.5 million and $0.9 million, respectively. The weighted-average grant-date fair value per share of options granted during the years ended December 31, 2011, 2010 and 2009 was $8.27, $6.22 and $5.81, respectively. The weighted-average grant-date fair value per share of shares vested during the years ended December 31, 2011, 2010 and 2009 was $6.92, $8.40 and $8.97, respectively.

The following table summarizes the weighted average assumptions used in valuing options for the years ended December 31, 2011, 2010 and 2009:

	2011	2010	2009
Risk free interest rate	2.17%	2.37%	1.75%
Expected life in years	5	5	5
Expected volatility	57.99%	58.04%	55.17%
Dividend rate			

Table of Contents

The risk-free rate for periods within the contractual life of the option is based on the U.S. Treasury yield in effect at the time of grant. The expected life of the options represents the period of time that options granted are expected to be outstanding. Expected volatilities are based on historical volatility of the Company s stock.

The following table summarizes the status of the Company s unvested options as of December 31, 2011 and changes during the year ended December 31, 2011:

	Options	Weighted average Grant-date Fair Value
Unvested at December 31, 2010	258,817	$ 6.47
Granted	85,710	8.28
Vested	(83,235)	6.92
Forfeited		
Unvested at December 31, 2011	261,292	$ 6.92

In addition to stock options, the Company granted shares of restricted stock to two key executives in February 2008. These shares of restricted stock will vest 25% after three years, 25% after four years and the remaining 50% after five years assuming the executive has been in continuous service to the Company since the award date. The value of restricted stock is based on the fair market value of the Company s common stock at the date of grant. One executive forfeited his shares of restricted stock in connection with his termination of employment during 2010. The following table summarizes restricted stock activity during the year ended December 31, 2011:

	Shares	Weighted average Grant-date Fair Value
Restricted Stock at December 31, 2010	34,000	$ 14.71
Granted		
Vested		
Forfeited		
Restricted Stock at December 31, 2011	34,000	$ 14.71

Performance Unit Awards

Under the 2011 Omnibus Plan and the 2003 Omnibus Plan, the Compensation Committee of the Board of Directors approved performance unit awards to a group of less than 20 management and executive employees. The performance periods for these awards are 2007-2009, 2008-2010, 2009-2011, 2010-2012 and February 2011 February 2014, three years from the date of issuance of these awards. The criteria for payout of the awards is based on a comparison over three-year periods of the total shareholder return (TSR) of the Company s common stock compared to the TSR of the companies in the peer group established by the Compensation Committee. The stock-based awards are accounted for in accordance with ASC 718 *Compensation-Stock Compensation* with the expense amortized over the three-year vesting period based on the fair value using the Monte Carlo method at the date the awards are granted. Operating results from continuing operations include expense for the performance unit awards of $0.8 million, $0.8 million and $0.8 million in 2011, 2010 and 2009, respectively. Shares earned under the performance unit awards will be issued in the first quarter of the year following the end of the performance period. There was an issuance of 42,148 shares for the 2009-2011 performance period in February 2012, 29,871 shares for the 2008-2010 performance period in February 2011 and no issuance was made for the 2007-2009 performance period. The issuance of shares related to these awards would range from zero to a maximum of 101,748 shares per year.

Table of Contents

9. Employee Benefits

Defined Contribution Plans

The Company sponsors defined contribution plans. The plans principally consist of contributory 401(k) savings plans and noncontributory profit sharing plans. The Company s contributions to the 401(k) savings plans consist of a matching percentage. The Company match is 50 percent of the first six percent of an eligible employee s contributions. The Company elected to temporarily suspend the Company match in February 2009. Effective April 1, 2011, the Company reinstated one-half of the 401(K) match. The Company s total contributions included in continuing operations for the years ended December 31, 2011, 2010, and 2009, were $1.5 million, zero and $0.5 million, respectively.

Deferred Compensation Plan

The Saia Executive Capital Accumulation Plan (the Capital Accumulation Plan) is a nonqualified deferred compensation plan. The plan participants in the Capital Accumulation Plan are certain executives within the Company. The Capital Accumulation Plan allows for the plan participants to invest in the Company s common stock. Elections to invest in the Company s common stock are irrevocable and upon distribution, the funds invested in the Company s common stock will be paid out in Company stock rather than cash. At December 31, 2011 and 2010, the Company s Rabbi Trust, which holds the investments for the Capital Accumulation Plan, held 139,324 and 169,344 shares of the Company s common stock, respectively, all of which were purchased on the open market. The shares held by the Capital Accumulation Plan are treated similar to treasury shares and deducted from basic shares outstanding for purposes of calculating basic earnings per share. However, because the distributions are required to be made in Company stock, these shares are added back to basic shares outstanding for the purposes of calculating diluted earnings per share.

Annual Incentive Awards

The Company provides annual cash performance incentive awards to salaried and clerical employees which are based primarily on actual operating results achieved, compared to targeted operating results. Operating results from continuing operations include no performance incentive accruals in 2011, 2010 or 2009. Performance incentive awards for a year are primarily paid in the first quarter of the following year.

Employee Stock Purchase Plan

In January 2003, the Company adopted the Employee Stock Purchase Plan of Saia, Inc. (ESPP) allowing all eligible employees to purchase common stock of the Company at current market prices through payroll deductions of up to 10 percent of annual wages. The custodian uses the funds to purchase the Company s common stock at current market prices. The custodian purchased 12,749, 12,145 and 16,579 shares in the open market during 2011, 2010 and 2009, respectively.

Vacation Policy

On August 24, 2009, Saia, Inc. announced, effective August 30, 2009, the termination of its current vacation policy. The Company implemented a new policy effective January 1, 2010 under which employees will accrue vacation time proportionally throughout the year to be used in the same year it is accrued. The Company s vacation expense returned to historical levels in 2010 and remain at this level in 2011.

Table of Contents

10. Income Taxes

Deferred income taxes reflect the net tax effects of temporary differences between the carrying amounts of assets and liabilities for financial reporting purposes and the amounts used for income tax purposes. Deferred tax liabilities (assets) are comprised of the following at December 31 (in thousands):

	2011	2010
Depreciation	$ 68,483	$ 55,595
Other	3,327	3,033
Revenue	918	975
Gross deferred tax liabilities	72,728	59,602
Allowance for doubtful accounts	(1,503)	(1,806)
Equity-based compensation	(2,390)	(1,858)
Employee benefits	(2,995)	(3,225)
Claims and insurance	(18,646)	(15,753)
Other	(9,957)	(8,445)
Gross deferred tax assets	(35,491)	(31,087)
Net deferred tax liability	$ 37,237	$ 28,515

The Company has determined that a valuation allowance related to deferred tax assets was not necessary at December 31, 2011 or 2010 since it is more likely than not the deferred tax assets will be realized from future reversals of temporary differences or future taxable income.

The income tax provision for continuing operations consists of the following (in thousands):

	2011	2010	2009
Current:			
U.S. federal	$ (2,404)	$ 767	$ (5,049)
State	430	403	389
Total current income tax provision	(1,974)	1,170	(4,660)
Deferred:			
U.S. federal	7,880	(1,232)	(1,952)
State	451	39	7
Total deferred income tax provision (benefit)	8,331	(1,194)	(1,945)
Total income tax provision (benefit)	$ 6,357	$ (24)	$ (6,605)

A reconciliation between income taxes at the federal statutory rate (35 percent) and the effective income tax provision is as follows:

	2011	2010	2009
Provision at federal statutory rate	$ 6,206	$ 677	$ (5,474)
State income taxes, net	925	356	(229)
Nondeductible business expenses	406	321	324

Tax credits	(1,198)	(1,332)	(1,033)
Other, net	18	(46)	(193)
Total provision	$ 6,357	$ (24)	$ (6,605)

The Company and its subsidiary file income tax returns in the U.S. federal jurisdiction and various state jurisdictions. For the U.S. federal jurisdiction, tax years 2006-2010 remain open to examination. The expiration

Table of Contents

of the statute of limitations related to the various state income tax returns that the Company files vary by state. In general tax years 2004-2010 remain open to examination by the various state and local jurisdictions. However, a state could challenge certain tax positions back to the 2001 tax year.

A reconciliation of the beginning and ending total amounts of gross unrecognized tax benefits is as follows:

	2011	2010
Gross unrecognized tax benefits at beginning of year	$ 2,860	$ 2,884
Gross increases in tax positions for prior years		
Gross decreases in tax positions for prior years		
Gross increases in tax positions for current year		
Settlements		
Lapse of statute of limitations	(280)	(24)
Gross unrecognized tax benefits at end of year	$ 2,580	$ 2,860

The Company recognizes interest and penalties related to uncertain tax positions as a component of income tax expense. During the years ended December 31, 2011, 2010 and 2009, respectively, the Company recorded interest related to unrecognized tax benefits of approximately $0.2 million, $0.1 million and $0.1 million, respectively. The Company had approximately $1.4 million, $1.3 million and $1.2 million of accrued interest and penalties at December 31, 2011, 2010 and 2009, respectively. The total amount of unrecognized tax benefits that would affect the Company s effective tax rate if recognized is $2.6 million and $2.9 million as of December 31, 2011 and 2010, respectively. The Company (received) paid cash for income taxes of $(4.2) million, $(1.4) million and $1.7 million in 2011, 2010 and 2009, respectively.

The Company does not anticipate total unrecognized tax benefits will significantly change during the next twelve months due to the settlements of audits and the expiration of statutes of limitations.

11. Summary of Quarterly Operating Results (unaudited)

(Amounts in thousands, except per share data)

Three months ended, 2011	March 31	June 30	September 30	December 31
Operating revenue	$ 243,018	$ 265,901	$ 268,285	$ 253,020
Operating income	4,090	8,256	9,620	6,180
Net income	713	3,358	4,829	2,473
Basic earnings per share	$ 0.05	$ 0.21	$ 0.31	$ 0.16
Diluted earnings per share	$ 0.04	$ 0.21	$ 0.30	$ 0.15

Three months ended, 2010	March 31	June 30	September 30	December 31
Operating revenue	$ 212,224	$ 231,342	$ 234,662	$ 224,432
Operating (loss) income	(2,125)	5,874	6,547	1,804
Net (loss) income	(3,223)	1,980	2,495	705
Basic (loss) earnings per share	$ (0.21)	$ 0.13	$ 0.16	$ 0.04
Diluted (loss) earnings per share	$ (0.21)	$ 0.12	$ 0.16	$ 0.04

12. Discontinued Operations

On June 30, 2006, the Company completed the sale of all of the outstanding stock of Jevic Transportation, Inc. (Jevic), a hybrid LTL and TL trucking carrier business, which was previously a reportable segment.

Table of Contents

The Company was a guarantor under indemnity agreements, primarily with certain insurance underwriters with respect to Jevic s self-insured retention (SIR) obligation for workers compensation, bodily injury and property damage and general liability claims against Jevic arising out of occurrences prior to the transaction date. Jevic filed bankruptcy in May 2008 and the Company recorded liabilities for all residual indemnification obligations in claims, insurance and other current liabilities, based on the current estimates of the indemnification obligations as of June 30, 2008.

In September 2008, the Company entered into a settlement agreement with the bankruptcy estate of Jevic, which was approved by the bankruptcy court, under which the Company assumed Jevic s SIR obligation on the workers compensation, bodily injury and property damage, and general liability claims arising prior to the transaction date in exchange for the draw by the Company of the entire $13.2 million remaining on a Jevic letter of credit issued to secure the obligation and a payment by the Company to the bankruptcy estate of $750,000. In addition, the settlement agreement included a mutual release of claims, except for the Company s responsibility to Jevic for certain outstanding tax liabilities in the states of New York and New Jersey for the periods prior to the transaction date and for any potential fraudulent conveyance claims. In 2009, the Company recorded an adjustment of $1.1 million, net of taxes, to the assumed SIR obligations as a result of reduction in the required reserve for claims incurred but not reported and was reflected as discontinued operations.

The accompanying condensed consolidated statements of operations for all periods have been presented to classify Jevic s operations as discontinued operations. Selected condensed consolidated statement of operations data for the Company s discontinued operations is as follows:

	Years Ended		
	2011	2010	2009
Pre-tax gain on disposal of discontinued operations	$	$	$ 1,887
Income tax expense			726
Income from discontinued operations	$	$	$ 1,161

The income tax expense (benefit) was allocated to discontinued operations by calculating an appropriate effective tax rate for the discontinued operations based on the permanent differences of Jevic for each of the respective periods.

13. Valuation and Qualifying Accounts

For the Years Ended December 31, 2011, 2010 and 2009

		Additions			
Description	**Balance, beginning of period**	**Charged to costs and expenses**	**Charged to other accounts (in thousands)**	**Deductions-describe (1)**	**Balance, end of period**
Year ended December 31, 2011:					
Deducted from asset account Allowance for uncollectible accounts	$ 4,652	$ 1,508	$	$ (2,349)	$ 3,811
Year ended December 31, 2010:					
Deducted from asset account Allowance for uncollectible accounts	6,838	3,264	6	(5,456)	4,652
Year ended December 31, 2009:					
Deducted from asset account Allowance for uncollectible accounts	7,553	3,201	31	(3,947)	6,838

(1) Primarily uncollectible accounts written off net of recoveries.

53

Table of Contents

Item 9. ***Changes in and Disagreements with Accountants on Accounting and Financial Disclosure***
None.

Item 9A. ***Controls and Procedures***
Annual Controls Evaluation and Related CEO and CFO Certifications

As of the end of the period covered by this Annual Report on Form 10-K, the Company conducted an evaluation of the effectiveness of the design and operation of its disclosure controls and procedures (Disclosure Controls). The Disclosure Controls evaluation was performed under the supervision and with the participation of management, including the Company s Chief Executive Officer (CEO) and Chief Financial Officer (CFO).

Based upon the controls evaluation, the Company s CEO and CFO have concluded that, as of the end of the period covered by this Annual Report on Form 10-K, the Company s Disclosure Controls are effective to ensure that information the Company is required to disclose in reports that the Company files or submits under the Securities Exchange Act of 1934, as amended (the Exchange Act), is recorded, processed, summarized and reported within the time periods specified in SEC rules and forms.

During the fourth quarter of 2011 covered by this Form 10-K, there were no changes in internal control over financial reporting that materially affected, or that are reasonably likely to materially affect, the Company s internal control over financial reporting. Attached as Exhibits 31.1 and 31.2 to this Annual Report are certifications of the CEO and the CFO, which are required in accordance with Rule 13a-14 of the Exchange Act. This Controls and Procedures section includes the information concerning the controls evaluation referred to in the certifications and it should be read in conjunction with the certifications.

Definition of Disclosure Controls

Disclosure Controls are controls and procedures designed to ensure that information required to be disclosed in the Company s reports filed under the Exchange Act is recorded, processed, summarized and reported timely. Disclosure Controls are also designed to ensure that such information is accumulated and communicated to the Company s management, including the CEO and CFO, as appropriate to allow timely decisions regarding required disclosure. The Company s Disclosure Controls include components of its internal control over financial reporting which consists of control processes designed to provide reasonable assurance regarding the reliability of the Company s financial reporting and the preparation of financial statements in accordance with U.S. generally accepted accounting principles.

Limitations on the Effectiveness of Controls

The Company s management, including the CEO and CFO, does not expect that its Disclosure Controls or its internal control over financial reporting will prevent all errors and all fraud. A control system, no matter how well designed and operated, can provide only reasonable, not absolute, assurance that the control system s objectives will be met. Further, the design of a control system must reflect the fact that there are resource constraints and the benefits of controls must be considered relative to their costs. Because of the inherent limitations in all control systems, no evaluation of controls can provide absolute assurance that all control issues and instances of fraud, if any, within the Company have been detected. These inherent limitations include the realities that judgments in decision-making can be faulty and that breakdowns can occur because of simple error or mistake. Controls can also be circumvented by the individual acts of some persons, by collusion of two or more people or by management override of the controls. Because of the inherent limitations in a cost-effective control system, misstatements due to error or fraud may occur and not be detected.

Table of Contents

Management s Report on Internal Control Over Financial Reporting

The management of Saia, Inc. and its subsidiary is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Rule 13a-15(f) of the Securities Exchange Act of 1934.

All internal control systems, no matter how well designed, have inherent limitations. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to financial statement preparation and presentation. Because of its inherent limitations, internal control over financial reporting may not prevent or detect misstatements. Projections of any evaluation of effectiveness to future periods are subject to the risk that controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.

The Company s management assessed the effectiveness of the Company s internal control over financial reporting as of December 31, 2011. In making this assessment the Company s management used the criteria established in *Internal Control Integrated Framework* issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO). Based on this assessment, management has concluded that as of December 31, 2011, the Company s internal control over financial reporting is effective based on those criteria.

The Company s independent registered public accounting firm, KPMG LLP, has issued an attestation report on the Company s internal control over financial reporting as of December 31, 2011, which report appears on page 31 of this Form 10-K.

Richard D. O Dell	President and Chief Executive Officer
James A. Darby	Vice President and Chief Financial Officer (Principal Financial Officer)
Stephanie R. Maschmeier	Controller (Principal Accounting Officer)

Item 9B. ***Other Information***
None.

PART III.

Item 10. ***Directors and Executive Officers***
Information required by this Item 10 will be presented in the Company s definitive proxy statement for its annual meeting of shareholders, which will be held on April 26, 2012, and is incorporated herein by reference. Certain Information regarding executive officers of Saia is included above in Part I of this Form 10-K under the caption Executive Officers pursuant to Instruction 3 to Item 401(b) of Regulation S-K and General Instruction G(3) of Form 10-K.

Item 11. ***Executive Compensation***
Information regarding executive compensation will be presented in the Company s definitive proxy statement for its annual meeting of shareholders, which will be held on April 26, 2012, and is incorporated herein by reference.

Item 12. ***Security Ownership of Certain Beneficial Owners and Management and Related Stockholder Matters***
Information regarding security ownership of certain beneficial owners and management and related stockholder matters will be presented in the Company s definitive proxy statement for its annual meeting of shareholders, which will be held on April 26, 2012, and is incorporated herein by reference.

55

Table of Contents

Item 13. ***Certain Relationships and Related Transactions, and Director Independence***

Information regarding certain relationships, related party transactions and director independence will be presented in the Company s definitive proxy statement for its annual meeting of shareholders, which will be held on April 26, 2012, and is incorporated herein by reference.

Item 14. ***Principal Accounting Fees and Services***

Information regarding accounting fees and services will be presented in the Company s definitive proxy statement for its annual meeting of shareholders, which will be held on April 26, 2012, and is incorporated herein by reference.

PART IV.

Item 15. ***Exhibits, Financial Statement Schedules***

1. *Financial Statements*

The consolidated financial statements required by this item are included in Item 8, Financial Statements and Supplementary Data herein.

2. *Financial Statement Schedules*

The Schedule II Valuation and Qualifying Accounts information is included in Note 13 to the consolidated financial statements contained herein. All other financial statement schedules have been omitted because they are not applicable.

3. *Exhibits*

See the Exhibit Index immediately following the signature page of this Annual Report on Form 10-K for the year ended December 31, 2011.

Table of Contents

SIGNATURE

Pursuant to the requirements of Section 13 or 15 (d) of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

SAIA, INC.

By: /s/ James A. Darby
James A. Darby

Vice President of Finance and

Chief Financial Officer

Date: March 2, 2012

Pursuant to the requirements of the Securities Exchange Act of 1934, this report has been signed below by the following persons on behalf of the registrant and in the capacities and on the dates indicated.

Signature	Title	Date
/s/ Richard D. O Dell Richard D. O Dell	President and Chief Executive Officer, Saia, Inc.	March 2, 2012
/s/ James A. Darby James A. Darby	Vice President of Finance and Chief Financial Officer, Saia, Inc. (Principal Financial Officer)	March 2, 2012
/s/ Stephanie R. Maschmeier Stephanie R. Maschmeier	Controller, Saia, Inc. (Principal Accounting Officer)	March 2, 2012
/s/ Herbert A. Trucksess, III Herbert A. Trucksess, III	Chairman, Saia, Inc.	March 2, 2012
/s/ Linda J. French Linda J. French	Director	March 2, 2012
/s/ John J. Holland John J. Holland	Director	March 2, 2012
/s/ William F. Martin, Jr. William F. Martin, Jr.	Director	March 2, 2012
/s/ James A. Olson	Director	March 2, 2012

	James A. Olson		
/s/	Bjorn E. Olsson	Director	March 2, 2012
	Bjorn E. Olsson		
/s/	Douglas W. Rockel	Director	March 2, 2012
	Douglas W. Rockel		
/s/	Jeffrey C. Ward	Director	March 2, 2012
	Jeffrey C. Ward		

Table of Contents

EXHIBIT INDEX

Exhibit Number	Description of Exhibit
3.1	Restated Certificate of Incorporation of Saia, Inc., as amended (incorporated herein by reference to Exhibit 3.1 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on July 26, 2006).
3.2	Amended and Restated By-laws of Saia, Inc., as amended (incorporated herein by reference to Exhibit 3.1 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on July 29, 2008).
3.3	Certificate of Elimination filed with the Delaware Secretary of State on December 16, 2010 (incorporated herein by reference to Exhibit 3.1 of Saia, Inc. s Form 8-K (File 0-49983) filed on December 20, 2010).
4.1	Rights Agreement between Saia, Inc. and Mellon Investor Services LLC dated as of September 30, 2002 (incorporated herein by reference to Exhibit 4.1 of Saia, Inc. s Form 10-Q (File No. 0-49983) for the quarter ended September 30, 2002).
4.2	Amendment to Rights Agreement between the Company and Computershare Trust Company, N.A, dated as of December 15, 2010 (incorporated herein by reference to Exhibit 3.1 of Saia, Inc. s Form 8-K (File 0-49983) filed on December 20, 2010).
10.1	Master Separation and Distribution Agreement between Yellow Corporation (n/k/a Yellow Worldwide Inc.) and Saia, Inc. dated as of September 30, 2002 (incorporated herein by reference to Exhibit 10.3 of Saia, Inc. s Form 10-Q (File No. 0-49983) for the quarter ended September 30, 2002).
10.2	Stock Purchase Agreement among Jevic Holding Corp., Saia Motor Freight Line, Inc. and SCS Transportation, Inc. dated as of June 30, 2006 (incorporated herein by reference to Exhibit 10.1 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on July 7, 2006).
10.3.1	Third Amended and Restated Credit Agreement dated as of June 26, 2009, by and among Saia, Inc., Bank of Oklahoma, N.A., as Lead Arranger, Administrative Agent and Collateral Agent, Bank of America, N.A., as Syndication Agent, U.S. Bank National Association, as Documentation Agent, and the banks named therein (incorporated herein by reference to Exhibit 10.1 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on June 30, 2009).
10.3.2	First Amendment to the Third Amended and Restated Revolving Credit Agreement dated as of December 22, 2009, by and among Saia, Inc., the banks named therein and Bank of Oklahoma, N.A. (incorporated herein by reference to Exhibit 10.3 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on December 22, 2009).
10.3.3	Fourth Amended and Restated Credit Agreement, dated as of November 30, 2011, by and among Saia, Inc., BOKF, NA dba Bank of Oklahoma, N.A., as Administrative Agent, Collateral Agent and Joint Lead Arranger, SunTrust Bank, as Documentation Agent, SunTrust Robinson Humphrey, Inc., as Joint Lead Arranger, and the Banks named therein (incorporated herein by reference to Exhibit 10.1 of Saia s Form 8-K (File No. 0-49983) filed on December 6, 2011).
10.4.1	Senior Notes Master Shelf Agreement dated as of September 20, 2002 (incorporated herein by reference to Exhibit 10.2 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on October 2, 2002).
10.4.2	Amendment No. 1 to the Senior Notes Master Shelf Agreement dated as of April 21, 2005 and related Consent, Cover Page and Schedule 6C(2) (incorporated herein by reference to Exhibit 10.1 of Saia Inc. s Form 8-K (File No. 0-49983) filed on April 26, 2005).
10.4.3	Amendment No. 2 to the Senior Notes Master Shelf Agreement dated as of April 29, 2005 and related Consent (incorporated herein by reference to Exhibit 10.2 of Saia Inc. s Form 8-K (File No. 0-49983) filed on May 5, 2005).
10.4.4	Amendment No. 3 to the Senior Notes Master Shelf Agreement dated as of June 30, 2006 and related Consent and Partial Release of Guaranty (incorporated herein by reference to Exhibit 10.3 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on July 7, 2006).

Table of Contents

Exhibit Number	Description of Exhibit
10.4.5	Amendment No. 4 to the Senior Notes Master Shelf Agreement dated as of June 4, 2008 and related Consent and Partial Release of Guaranty (incorporated herein by reference to Exhibit 10.2 of Saia, Inc. s Form 10-Q (File No. 0-49983) for the quarter ended June 30, 2008).
10.4.6	Amended and Restated Master Shelf Agreement dated as of June 26, 2009, between Saia, Inc., Prudential Investment Management, Inc., The Prudential Insurance Company of America, Pruco Life Insurance Company and the Purchasers named therein (incorporated herein by reference to Exhibit 10.2 of Saia, Inc. s Form 8-K (File No. 0-49938) filed on June 30, 2009).
10.4.7	First Amendment to Amended and Restated Master Shelf Agreement dated as of December 22, 2009 between Saia Inc., The Prudential Insurance Company of America and the note holders named therein (incorporated herein by reference to Exhibit 10.4 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on December 22, 2009).
10.4.8	Second Amendment to Amended and Restated Master Shelf Agreement, dated as of November 30, 2011, between Saia, Inc., The Prudential Insurance Company of America and other noteholders named therein (incorporated herein by reference to Exhibit 10.2 of Saia s Form 8-K (File No. 0-49983) filed on December 6, 2011).
10.5	Form of Executive Severance Agreement (incorporated herein by reference to Exhibit 10.9 of Saia, Inc. s Form 10-K (File No. 0-49983) for the year ended December 31, 2002).
10.6.1	Employment Agreement between Saia, Inc. and Herbert A. Trucksess, III dated as of November 20, 2002 (incorporated herein by reference to Exhibit 10.5 of Saia, Inc. s Form 10-K (File No. 0-49983) for the year ended December 31, 2002).
10.6.2	Amendment to Employment Agreement between Saia, Inc. and Herbert A. Trucksess, III dated as of December 4, 2003 (incorporated herein by reference to Exhibit 10.11 of Saia, Inc. s Form 10-K (File No. 0-49983) for the year ended December 31, 2003).
10.6.3	Modification of Employment Agreement dated November 20, 2002, as amended, between Saia, Inc. and Herbert A. Trucksess, III dated as of December 7, 2006 (incorporated herein by reference to Exhibit 10.1 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on December 13, 2006).
10.6.4	Amendment to Employment Agreement dated as of October 23, 2008 between Saia, Inc. and Herbert A. Trucksess, III (incorporated herein by reference to Exhibit 10.3 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on October 29, 2008).
10.7.1	Employment Agreement between Saia, Inc. and Richard D. O Dell dated as of October 24, 2006 (incorporated herein by reference to Exhibit 10.1 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on October 30, 2006).
10.7.2	Amendment to Employment Agreement dated as of October 23, 2008 between Saia, Inc. and Richard D. O Dell (incorporated herein by reference to Exhibit 10.1 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on October 29, 2008).
10.7.3	Second Amendment to Employment Agreement dated as of April 1, 2009 between Saia, Inc. and Richard D. O Dell (incorporated herein by reference to Exhibit 10.1 of Saia s Form 8-K (File No. 0-49983) filed on April 7, 2009).
10.8.1	Amended and Restated Executive Severance Agreement between Saia, Inc. and Richard D. O Dell dated as of October 24, 2006 (incorporated herein by reference to Exhibit 10.3 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on October 30, 2006).
10.8.2	Amendment to Amended and Restated Executive Severance Agreement dated as of October 23, 2008 between Saia, Inc. and Richard D. O Dell (incorporated herein by reference to Exhibit 10.4 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on October 29, 2008).
10.9	Executive Severance Agreement between Saia, Inc. and James A. Darby dated as of September 1, 2006 (incorporated herein by reference to Exhibit 10.1 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on September 1, 2006).

Table of Contents

Exhibit Number	Description of Exhibit
10.10	Amendment to Executive Severance Agreement dated as of October 23, 2008 between Saia, Inc. and James A. Darby (incorporated herein by reference to Exhibit 10.6 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on October 29, 2008).
10.11	Amendment to Executive Severance Agreement dated as of October 23, 2008 between Saia, Inc. and Mark H. Robinson (incorporated herein by reference to Exhibit 10.7 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on October 29, 2008).
10.12	Amendment to Executive Severance Agreement dated as of October 23, 2008 between Saia, Inc. and Sally R. Buchholz (incorporated herein by reference to Exhibit 10.8 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on October 29, 2008).
10.13	Form of Indemnification Agreement (incorporated by reference to Exhibit 10.2 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on December 13, 2006).
10.14.1	Saia, Inc. Amended and Restated 2003 Omnibus Incentive Plan (incorporated by reference to Exhibit 10.29 of Saia, Inc. s Form 10-K (File No. 0-49983) for the year ended December 31, 2007).
10.14.2	Amendment to the Saia, Inc. Amended and Restated 2003 Omnibus Incentive Plan (incorporated by reference to Exhibit 10.30 of Saia, Inc. s Form 10-K (File No. 0-49983) for the year ended December 31, 2007).
10.14.3	Amendment to the Saia, Inc. Amended and Restated 2003 Omnibus Incentive Plan (incorporated by reference to Exhibit 10.1 of Saia, Inc. s Form 10-Q (File No. 0-49983) for the quarter ended June 30, 2008).
10.14.4	Amendment to the Saia, Inc. Amended and Restated 2003 Omnibus Incentive Plan (incorporated by reference to Exhibit 10.1 of Saia s Form 8-K (File No. 0-49983) filed on February 2, 2011).
10.15	Form of Performance Unit Award Agreement under the Saia, Inc. Amended and Restated 2003 Omnibus Incentive Plan.
10.16	Restricted Stock Agreement dated February 1, 2008 between Saia, Inc. and Richard D. O Dell (incorporated by reference to Exhibit 10.1 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on February 6, 2008).
10.17.1	SCS Transportation, Inc. 2002 Substitute Option Plan (incorporated herein by reference to Exhibit 10.13 of Saia, Inc. s Form 10-K (File No. 0-49983) for the year ended December 31, 2006).
10.17.2	First Amendment to the SCS Transportation, Inc. 2002 Substitute Option Plan (incorporated herein by reference to Exhibit 10.4 of Saia, Inc. s Form 8-K (File No. 0-49983) filed on July 7, 2006).
10.18	Form of Employee Nonqualified Stock Option Agreement under the SCS Transportation, Inc. Amended and Restated 2003 Omnibus Incentive Plan (incorporated herein by reference to Exhibit 10.1 of Saia Inc. s Form 8-K (File No. 0-49983) filed on January 31, 2006).
10.19	SCS Transportation, Inc. Directors Deferred Fee Plan as adopted December 11, 2003 (incorporated herein by reference to Exhibit 10.15 of Saia, Inc. s Form 10-K (File No. 0-49983) for the year ended December 31, 2003).
10.20	Form of Share Purchase Agreement (incorporated herein by reference to Exhibit 10.1 of Saia s Form 8-K (File No. 0-49983) filed on December 22, 2009).
10.21	Form of Registration Rights Agreement (incorporated herein by reference to Exhibit 10.2 of Saia s Form 8-K (File No. 0-49983) filed on December 22, 2009).
10.22.1	Saia, Inc. 2011 Omnibus Incentive Plan (incorporated herein by reference to Exhibit A of Saia s Definitive Proxy Statement (File No. 0-49983) filed on March 22, 2011).
10.22.2	Amendment to the Saia, Inc. 2011 Omnibus Incentive Plan (incorporated herein by reference to Exhibit 10.1 of Saia s Form 8-K (File No. 0-49983) filed on January 31, 2012).
10.23	Form of Employee Nonqualified Stock Option Agreement under the Saia, Inc. 2011 Omnibus Incentive Plan (incorporated herein by reference to Exhibit 10.1 of Saia s Form 8-K (File No. 0-49983) filed on May 6, 2011).

Table of Contents

Exhibit Number	Description of Exhibit
10.24	Form of Performance Unit Award Agreement under the Saia, Inc. 2011 Omnibus Incentive Plan (incorporated herein by reference to Exhibit 10.2 of Saia s Form 8-K (File No. 0-49983) filed on May 6, 2011).
10.25	Form of Restricted Stock Agreement under the Saia, Inc. 2011 Omnibus Incentive Plan.
14.1	Code of Business Conduct and Ethics (incorporated herein by reference to Exhibit 14 of Saia, Inc. s Form 10-K (File No. 0-49983) for the year ended December 31, 2004).
21.1	Subsidiary of Registrant (incorporated herein by reference to Exhibit 21 of Saia, Inc. s Form 10-K (File No. 0-49983) for the year ended December 31, 2009).
23.1	Consent of KPMG LLP, Independent Registered Public Accounting Firm.
31.1	Certification of Principal Executive Officer pursuant to Exchange Act Rule 13a-15(e).
31.2	Certification of Principal Financial Officer pursuant to Exchange Act Rule 13a-15(e).
32.1	Certification of Principal Executive Officer, furnished pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.
32.2	Certification of Principal Financial Officer, furnished pursuant to 18 U.S.C. Section 1350, as adopted pursuant to Section 906 of the Sarbanes-Oxley Act of 2002.

(101) The following financial statements from Saia, Inc. s Form 10-K for the year ended December 31, 2011, filed on March 2, 2012, formatted in XBRL (eXtensible Business Reporting Language): (i) Consolidated Balance Sheets, (ii) Statements of Consolidated Operations, (iii) Statements of Consolidated Cash Flows, (iv) Statements of Consolidated Shareholders Equity and Comprehensive Income (Loss), and (v) Notes to Consolidated Financial Statements. In accordance with Regulation S-T, the XBRL-formatted interactive data files that comprise this Exhibit 101 shall be deemed furnished and not filed.